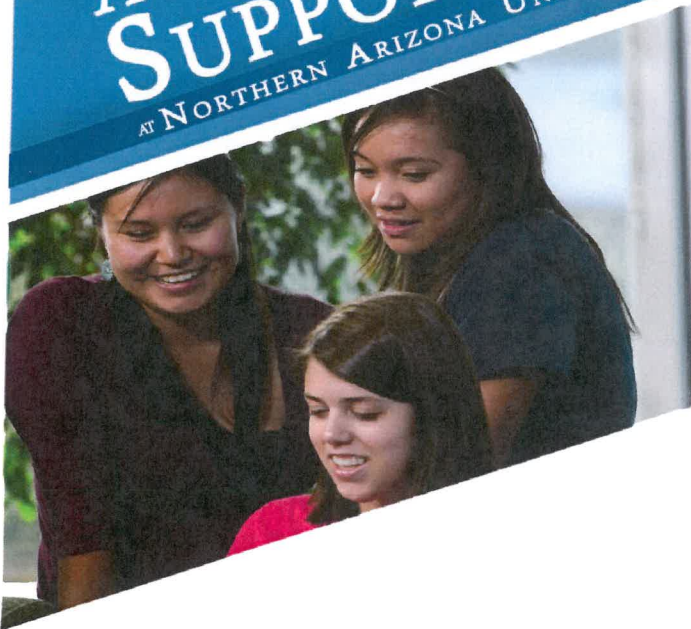




# ACADEMIC SUPPORT INITIATIVES

AT NORTHERN ARIZONA UNIVERSITY



## The Math Achievement Program (MAP)

MAP is an outstanding academic support program that supports a variety of math courses. The program is located in the Adel Mathematics building, a high student traffic area on campus. MAP provides drop-in assistance and exam reviews for students enrolled in specific math courses. Tutors often attend courses that are supported and work with faculty to prepare material for exam reviews. MAP's success is due to easy access for students, the relationship between the tutor and the faculty member, and the communication and facilitation skills the peer tutors possess.

MAP has seen incredible growth in the two years it has been in place. In the spring 2013 semester, the program served 57% of students enrolled in MAT136 (Calculus I) and 61% of students in MAT137 (Calculus II).

## In-Hall Tutoring

Located in each Freshman Connections residence hall, tutoring services are provided Sunday-Wednesday during nighttime hours when other programs have closed. Tutoring is drop-in and a variety of 100-200 level courses are supported. All students enrolled in supported courses have access to the tutoring center in the residence hall. In-hall tutoring is a partnership between the Student Learning Centers and Residence Life to support students in a more holistic manner and in a place where students spend a great deal of time. Tutoring occurs in each hall's tutoring center which is a designated quiet space within the hall.

## North and South Student Learning Centers (SLC)

The SLCs provide one-on-one tutoring in a variety of subjects, mostly for 100-200 level courses. The University Writing Center is also housed in the SLCs and provides writing assistance to all current students. The North SLC provides a drop-in Math Lab. Each center is equipped with quiet study space and academic resources for students. Tutors are College Reading and Learning Association (CRLA) certified and required to attend training and receive feedback about their performance each semester. The CRLA certification requires specific training topics such as communication skills and working with students who have disabilities. Because of our comprehensive training program, our tutors are equipped to work in various settings, whether it's at one of our drop-in locations, or in the 1:1 environment.

"The tutoring program supports 105 courses. Students who visited the tutoring centers increased by 13% over the last academic year. The SLC continue to review courses that may need support and work with faculty to identify the models the may work best."



# ACADEMIC SUPPORT INITIATIVES

AT NORTHERN ARIZONA UNIVERSITY

## GRE/GMAT Test Prep Courses

Test Prep courses are offered through the Student Learning Centers. These courses focus on the content of and strategies for taking the tests. The courses are in-person, which allows students to work with instructors individually and also benefit from the group environment. These courses are open to NAU students as well as the Northern Arizona community.



## Academic Success Workshops

Workshops provide the opportunity for students to develop skills that will assist them in becoming successful. These peer-led workshops address topics such as self-management, college reading strategies, and test anxiety. These workshops are open to all students and are often provided in classes at the request of a faculty member. Academic workshop visits have increased 174% over the last academic year. Student comments about the workshops are consistently positive about the content as well as the impact workshops had on their current practices.

Academic workshop visits have increased **174%** over the last year.

## Supplemental Instruction (SI)

SI is a partnership program between Academic Affairs and Student Affairs. Historically challenging courses are assigned an SI leader to assist students outside of class. SI leaders are required to attend the course they are supporting, hold four 1-hour group study sessions, prepare materials for sessions, and attend various staff trainings throughout the semester. The SI leader works with the faculty member to discuss course content and develop materials for the SI sessions. An SI leader will introduce themselves during the first class and will inform you about the SI session schedule.

Students who attend SI earn higher course grades and have lower withdrawal rates.

[nau.edu/slc](http://nau.edu/slc)

## The Learning Specialist

The Learning Specialist is a professional staff member who provides skill building assistance in a one-on-one environment. Topics range from learning strategies to developing a self-management plan. The Learning Specialist builds relationships with faculty members and campus departments in order to support the unique needs of students.

