

Change in Prepaid Dental\DHMO Vendor

UnitedHealthcare (UHC) Solstice - S800B will replace CIGNA as the provider for the State of AZ Pre-Paid Dental\DHMO Plan. The premiums remain the same. *If you are currently enrolled in CIGNA Dental DHMO, you will automatically be transferred to the UHC Solstice Dental Plan - S800B unless you change your dental selection.*

There are no plan changes to the Dental PPO through Delta Dental and the premiums will remain the same. [Review Comparison of Dental Benefits](#)

UnitedHealthcare (UHC) Solstice - S800B Network

Like CIGNA, there are a **limited** number of dentists in UHC's Solstice Northern Arizona network, and it is not available in all states. The plan is not available in the following states:

- AL, AK, AR, DE, GU, HI, IA, ME, MS, MT, NE, NH, ND, PR, RI, SD, USVI, VT, WV, and WY.

States in red and underlined were covered under the CIGNA network but are not covered under the UHC's network.

Finding a Provider

You can find out which dentists are in the UHC Solstice - S800B network by going to www.smilestateofaz.com or calling customer service at 844-208-0223.

[How to find a UHC Solstice Dental Plan Provider](#)

If your provider was previously in the CIGNA Network you may want to check to see if they are interested in joining the UHC network or in the process of joining the network. You can nominate your provider by submitting the [Provider Nomination Form](#).

How to change your dental selection

You change your dental selection through LOUIE Self Service Center.

- First, sign on to [LOUIE](#) using your NAU credentials
- On the Home Page, select the '**Benefits**' tile
- Select '**Benefits Enrollment**' and then click '**Select**' for the event displayed.
- Click '**Edit**' next to benefit you want to change, and update your election
- When you have made the desired changes to your benefits click '**Save and Continue**'
- Finally, click '**Submit**' to finalize your enrollment.

Changes to your dental selection need to be made by November 18, 2022.

Questions

If you have any questions, please contact Human Resources at nauhrbenefits@nau.edu or call 928.523.2223.