




The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE:** Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage contact [www.benefitoptions.az.gov](http://www.benefitoptions.az.gov) or call 1-800-304-3687 or 602 542-5008 to request a copy. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms see the Glossary. You can view the Glossary at [www.benefitoptions.az.gov](http://www.benefitoptions.az.gov) or call 1-800-304-3687 or 602 542-5008 to request a copy.

Important Questions	Answers	Why This Matters:
<b>What is the overall <a href="#">deductible</a>?</b>	In-network: Tier 1 <b>\$200</b> employee / <b>\$400</b> family; Tier 2 <b>\$1,000</b> employee / <b>\$2,000</b> family. Out-of-network: Tier 3 <b>\$5,000</b> employee / <b>\$10,000</b> family.	Generally, you must pay all of the costs from <a href="#">providers</a> up to the <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay. If you have other family members on the <a href="#">plan</a> , each family member must meet their own individual <a href="#">deductible</a> until the total amount of <a href="#">deductible</a> expenses paid by all family members meets the overall family <a href="#">deductible</a> . Tier 1 deductible applies to Tier 2. Tier 2 deductible applies to Tier 1.
<b>Are there services covered before you meet your <a href="#">deductible</a>?</b>	Yes, In-network <a href="#">Preventive care</a> services and <a href="#">prescription drug coverage</a> are covered before you meet your <a href="#">deductible</a> .	This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. For example, this <a href="#">plan</a> covers certain <a href="#">preventive services</a> and <a href="#">prescription drug coverage</a> without <a href="#">cost sharing</a> and before you meet your <a href="#">deductible</a> . See a list of covered <a href="#">preventive services</a> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
<b>Are there other <a href="#">deductibles</a> for specific services?</b>	No.	You don't have to meet <a href="#">deductibles</a> for specific services.
<b>What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a>?</b>	Yes. In-network <b>\$7,350</b> employee / <b>\$14,700</b> family Out-of-network <b>\$8,700</b> employee / <b>\$17,400</b> family	The <a href="#">out-of-pocket limit</a> is the most you could pay in a year of covered services. If you have other family members in this <a href="#">plan</a> , they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.
<b>What is not included in the <a href="#">out-of-pocket limit</a>?</b>	<a href="#">Premiums</a> , <a href="#">balance-billing</a> charges, and health care this <a href="#">plan</a> doesn't cover.	Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a> .
<b>Will you pay less if you use a <a href="#">network provider</a>?</b>	Yes. See <a href="http://www.benefitoptions.az.gov">www.benefitoptions.az.gov</a> or call 1-602-542-5008 or 1-800-304-3687 for a list of <a href="#">network providers</a> .	This <a href="#">plan</a> uses a <a href="#">provider network</a> . You pay the least if you use a <a href="#">provider</a> in Tier 1. You pay more if you use a <a href="#">provider</a> in Tier 2. You will pay the most if you use a Tier 3 <a href="#">out-of-network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the <a href="#">provider's</a> charge and what your <a href="#">plan</a> pays ( <a href="#">balance billing</a> ). Be aware, your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services.
<b>Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a>?</b>	No	You can see the <a href="#">specialist</a> you choose without a <a href="#">referral</a> .

 All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
<b>If you visit a health care provider's office or clinic</b>	Primary care visit to treat an injury or illness	\$20 <a href="#">copay</a>	50% <a href="#">coinsurance</a> & <a href="#">balance billing</a> may apply	You may have to pay for services that aren't preventive. Ask your <a href="#">provider</a> if the services needed are preventive. Then Check what your <a href="#">plan</a> will pay for.  <a href="#">Preventive care/screening</a> limited to one visit per member per Plan Year. Age and frequency limits may apply. See your plan document for more information on limitations.
	<a href="#">Specialist</a> visit	\$40 <a href="#">copay</a> \$20 <a href="#">copay</a> for OB/GYN	50% <a href="#">coinsurance</a> & <a href="#">balance billing</a> may apply	
	<a href="#">Preventive care/screening</a> /immunization	\$0 <a href="#">copay</a>	50% <a href="#">coinsurance</a> & <a href="#">balance billing</a> may apply	
<b>If you have a test</b>	<a href="#">Diagnostic test</a> (x-ray, blood work)	\$0 <a href="#">copay</a>	50% <a href="#">coinsurance</a> & <a href="#">balance billing</a> may apply	None
	Imaging (CT/PET scans, MRIs)	\$100 <a href="#">copay</a>	50% <a href="#">coinsurance</a> & <a href="#">balance billing</a> may apply	Some testing may require <a href="#">pre-certification</a> . See your plan document for more information on <a href="#">pre-certification</a> limitations.
<b>If you need drugs to treat your illness or condition</b> More information about <a href="#">prescription drug coverage</a> is available at <a href="http://www.benefitoptions.az.gov">www.benefitoptions.az.gov</a>	Generic drugs	\$15 <a href="#">copay</a> /prescription (retail) \$30 <a href="#">copay</a> /prescription (mail order) \$37.50 <a href="#">copay</a> /prescription (Choice90)	Not Covered	<a href="#">Deductible</a> does not apply.  Covers up to a 30-day supply for retail; up to a 90-day supply for mail order; up to a 90-day supply for Choice90.
	Preferred brand drugs	\$40 <a href="#">copay</a> /prescription (retail) \$80 <a href="#">copay</a> /prescription (mail order) \$100 <a href="#">copay</a> /prescription (Choice90)	Not Covered	Prescription medication with over-the-counter equivalents is not covered. Dispense as Written rules associated with how the plan will pay for a name-brand prescriptions may apply. Specialty drugs limited to a 30-day supply.
	Non-preferred brand drugs	\$60 <a href="#">copay</a> /prescription (retail) \$120 <a href="#">copay</a> /prescription (mail order) \$150 <a href="#">copay</a> /prescription (Choice90)	Not Covered	See your plan document for more information on Specialty Pharmacy.

[\* For more information about limitations and exceptions, see the plan or policy document at [www.benefitoptions.az.gov](http://www.benefitoptions.az.gov) .]

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
<b>If you have outpatient surgery</b>	Facility fee (e.g., ambulatory surgery center)	\$100 <a href="#">copay</a>	50% co-insurance & <a href="#">balance billing</a> may apply	Bariatric Surgery 20% <a href="#">coinsurance</a> covered in-network only. See your plan document for more information on <a href="#">pre-certification</a> limitations.
	Physician/surgeon fees	No Charge	50% <a href="#">coinsurance</a> & <a href="#">balance billing</a> may apply	
<b>If you need immediate medical attention</b>	<a href="#">Emergency room care</a>	\$200 <a href="#">copay</a>	\$200 <a href="#">copay</a>	Must be a Medical Emergency as defined by your plan. <a href="#">Copayment</a> waived if admitted to hospital directly from the emergency room but subject to hospital admission <a href="#">copayment</a> . Out-of-network providers can't <a href="#">balance bill</a> for the difference between the allowed amount and the billed charge.
	<a href="#">Emergency medical transportation</a>	No Charge	No charge	Non-medical emergency transportation requires <a href="#">pre-certification</a> .
	<a href="#">Urgent care</a>	\$75 <a href="#">copay</a>	50% <a href="#">coinsurance</a> & <a href="#">balance billing</a> may apply	None
<b>If you have a hospital stay</b>	Facility fee (e.g., hospital room)	\$250 <a href="#">copay</a>	50% <a href="#">coinsurance</a> & <a href="#">balance billing</a> may apply	Bariatric Surgery 20% <a href="#">coinsurance</a> covered in-network only. See your plan document for more information on <a href="#">pre-certification</a> limitations.
	Physician/surgeon fees	No Charge	50% <a href="#">coinsurance</a> & <a href="#">balance billing</a> may apply	
<b>If you need mental health, behavioral health, or substance abuse services</b>	Mental/Behavioral health outpatient services	\$20 <a href="#">copay</a>	50% <a href="#">coinsurance</a> & <a href="#">balance billing</a> may apply	See your plan document for more information on limitations and excluded services.
	Mental/Behavioral health inpatient services	\$250 <a href="#">copay</a>	50% <a href="#">coinsurance</a> & <a href="#">balance billing</a> may apply	See your plan document for more information on <a href="#">pre-certification</a> limitations and excluded services.
	Substance use disorder outpatient services	\$20 <a href="#">copay</a>	50% <a href="#">coinsurance</a> & <a href="#">balance billing</a> may apply	See your plan document for more information on limitations and excluded services.
	Substance use disorder inpatient services	\$250 <a href="#">copay</a>	50% <a href="#">coinsurance</a> & <a href="#">balance billing</a> may apply	See your plan document for more information on <a href="#">pre-certification</a> limitations and excluded services.
<b>If you are pregnant</b>	Office visits	\$20 <a href="#">copay</a> for OB/GYN	50% <a href="#">coinsurance</a> & <a href="#">balance billing</a> may apply	None

[\* For more information about limitations and exceptions, see the plan or policy document at [www.benefitoptions.az.gov](http://www.benefitoptions.az.gov) .]

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you are pregnant	Childbirth/delivery professional services	No Charge	50% <a href="#">coinsurance</a> & <a href="#">balance billing</a> may apply	None
	Childbirth/delivery facility services	No Charge	50% <a href="#">coinsurance</a> & <a href="#">balance billing</a> may apply	None
If you need help recovering or have other special health needs	<a href="#">Home health care</a>	No Charge	50% <a href="#">coinsurance</a> & <a href="#">balance billing</a> may apply	Coverage is limited to 42 visits per member per plan year.
	<a href="#">Rehabilitation services</a>	\$40 <a href="#">copay</a>	50% <a href="#">coinsurance</a> & <a href="#">balance billing</a> may apply	Coverage is limited to 60 visits per member per plan year.
	<a href="#">Habilitation services</a>	Not Covered	Not Covered	None
	<a href="#">Skilled nursing care</a>	\$0 <a href="#">copay</a>	50% <a href="#">coinsurance</a> & <a href="#">balance billing</a> may apply	Coverage is limited to 90 days per member per plan year.
	<a href="#">Durable medical equipment</a>	\$0 <a href="#">copay</a>	50% <a href="#">coinsurance</a> & <a href="#">balance billing</a> may apply	See your plan document for more information on <a href="#">pre-certification</a> limitations and excluded services.
	<a href="#">Hospice services</a>	\$0 <a href="#">copay</a>	50% <a href="#">coinsurance</a> & <a href="#">balance billing</a> may apply	See your plan document for more information on limitations and excluded services.
If your child needs dental or eye care	Children's eye exam	\$0 <a href="#">copay</a>	50% <a href="#">coinsurance</a> & <a href="#">balance billing</a> may apply	Screenings covered as part of well-child health examination.
	Children's glasses	Not Covered	Not Covered	None
	Children's dental check-up	Not Covered	Not Covered	None

#### Excluded Services & Other Covered Services:

Services Your <a href="#">Plan</a> Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other <a href="#">excluded services</a> .)		
<ul style="list-style-type: none"> <li>Acupuncture</li> <li>Cosmetic surgery</li> </ul>	<ul style="list-style-type: none"> <li>Dental care (Adult. Except for the treatment of an accidental injury to sound natural teeth where the continued course of treatment is started within six months of the accident.)</li> <li>Infertility treatment</li> </ul>	<ul style="list-style-type: none"> <li>Non-emergency care when traveling outside the U.S.</li> <li>Private-duty nursing (Except for inpatient hospital setting)</li> </ul>

[\* For more information about limitations and exceptions, see the plan or policy document at [www.benefitoptions.az.gov](http://www.benefitoptions.az.gov) .]

**Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)**

- Bariatric surgery (see plan document for information on limitations and exclusions)
- Chiropractic care (limited to 20 visits per member, per Plan Year)
- Hearing aids (limited to one per ear, per Plan year)
- Long-term care (Acute)
- Routine eye care (Adult, if part of a routine health examination)
- Routine foot care (if medically necessary)
- Weight loss programs (see Wellness Program for more information)

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Benefit Options at 1-602-548-5008 or 1-800-304-3687 or [www.benefitoptions.az.gov](http://www.benefitoptions.az.gov). Other coverage options may be available to you too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: Blue Cross Blue Shield of Arizona at 1-866-287-1980 or [www.azblue.com](http://www.azblue.com); UnitedHealthcare at 1-800-896-1067 or [www.myuhc.com](http://www.myuhc.com); MedImpact at 1-888-648-6769 or [www.medimpact.com](http://www.medimpact.com) or Benefit Options at 1-602-548-5008 or 1-800-304-3687 or [www.benefitoptions.az.gov](http://www.benefitoptions.az.gov).

**Does this plan provide Minimum Essential Coverage? Yes**

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

**Does this plan meet the Minimum Value Standards? Yes**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

**Language Access Services:**

SPANISH (Español): Para obtener asistencia en Español, llame al 1-602-542-5008 o al 1-800-304-3687.

NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-602-542-5008 or 1-800-304-3687.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-602-542-5008 or 1-800-304-3687.

*To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.*

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About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost-sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

**Peg is Having a Baby**  
(9 months of in-network pre-natal care and a hospital delivery)

- The [plan's](#) overall [deductible](#) \$200
- [Specialist copayment](#) \$0
- Hospital (facility) [copayment](#) \$0
- Other [copayment](#) \$300

This EXAMPLE event includes services like:

- [Specialist](#) office visits (*prenatal care*)
- Childbirth/Delivery Professional Services
- Childbirth/Delivery Facility Services
- [Diagnostic tests](#) (*ultrasounds and blood work*)
- [Specialist](#) visit (*anesthesia*)

**Total Example Cost** \$12,700

In this example, Peg would pay:

*Cost Sharing*

<a href="#">Deductibles</a>	\$200
<a href="#">Copayments</a>	\$300
<a href="#">Coinsurance</a>	\$0

*What isn't covered*

Limits or exclusions	\$60
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**The total Peg would pay is** \$560

**Managing Joe's Type 2 Diabetes**  
(a year of routine in-network care of a well-controlled condition)

- The [plan's](#) overall [deductible](#) \$200
- [Specialist copayment](#) \$80
- Hospital (facility) [copayment](#) \$0
- Other [copayment](#) \$520

This EXAMPLE event includes services like:

- [Primary care physician](#) office visits (*including disease education*)
- [Diagnostic tests](#) (*blood work*)
- [Prescription drugs](#)
- [Durable medical equipment](#) (*glucose meter*)

**Total Example Cost** \$5,600

In this example, Joe would pay:

*Cost Sharing*

<a href="#">Deductibles</a>	\$200
<a href="#">Copayments</a>	\$600
<a href="#">Coinsurance</a>	\$0

*What isn't covered*

Limits or exclusions	\$20
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**The total Joe would pay is** \$820

**Mia's Simple Fracture**  
(in-network emergency room visit and follow up care)

- The [plan's](#) overall [deductible](#) \$200
- [Specialist copayment](#) \$100
- Hospital (facility) [copayment](#) \$200
- Other [copayment](#) \$200

This EXAMPLE event includes services like:

- [Emergency room care](#) (*including medical supplies*)
- [Diagnostic test](#) (*x-ray*)
- [Durable medical equipment](#) (*crutches*)
- [Rehabilitation services](#) (*physical therapy*)

**Total Example Cost** \$2,800

In this example, Mia would pay:

*Cost Sharing*

<a href="#">Deductibles</a>	\$200
<a href="#">Copayments</a>	\$500
<a href="#">Coinsurance</a>	\$0

*What isn't covered*

Limits or exclusions	\$0
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**The total Mia would pay is** \$700

Note: These numbers assume the patient does not participate in the [plan's](#) wellness program. If you participate in the [plan's](#) wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: Benefit Options Wellness at 1-602-771-9355 or [www.wellness.az.gov](http://www.wellness.az.gov).

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services