

# At-Home COVID-19 Testing Reimbursement under the NAU BCBSAZ PPO and HDHP/HSA



## Frequently Asked Questions

### Q: How can I obtain free COVID-19 tests?

A: Every home in the U.S. can order four free at-home COVID-19 tests from [www.covidtests.gov](http://www.covidtests.gov) or [www.usps.com/covidtest](http://www.usps.com/covidtest). They are completely free, with no shipping charges, and you do not need to enter a credit card number.

### Q: Who is eligible for reimbursement?

A: Group, individual, and FEP health plan members are eligible for reimbursement per the federal mandate. Medicare and Medicaid members are not eligible at this time.

### Q: How and when will I be able to submit for reimbursement?

A: You can submit for reimbursement now using the [COVID-19 At-Home Test Reimbursement Form](#). As a reminder, the purchase should be on or after January 15, and tests must be FDA approved or have received emergency use authorization (EUA) from the FDA.

### Q: What is the reimbursement process?

A: Members must submit a claim form to BCBSAZ via mail. We require one claim form per member with the hard copy receipt and UPC code from the test (the claim may include multiple tests). Members will be reimbursed via a check mailed to the address we have on file within 30 days.

These are the steps for reimbursement:

1. Fill out the [COVID-19 At Home Test Kit Reimbursement Form](#)
2. Cut out the UPC barcode label found on your test. The UPC is the barcode label they scan when you purchase your test.
3. Mail your completed form, original receipt **and** the UPC barcode label(s) from the test(s) to BCBSAZ, P.O. Box 13466 – Mail Stop A115, Phoenix, AZ 85002-3466

### Q: When and how will I be reimbursed?

A: You will be reimbursed via a check mailed to the address we have on file within 30 days of BCBSAZ receiving your claim reimbursement form.

### Q: Can I get reimbursed for purchases before January 15, 2022?

A: No. To be eligible to be reimbursed, tests must have been purchased on or after January 15, 2022.

### Q: How long do I have to submit?

A: One year from the date of purchase, as long as your test was purchased on or after January 15, 2022.

### Q: Which tests are covered or approved for reimbursement?

A: Every variety of over the counter COVID-19 test that is authorized for emergency use by the U.S. Food and Drug Administration is covered under the new initiative, including, but not limited to:

1. Abbott's BinaxNow COVID-19 Antigen Self-Test
2. Abbott's BinaxNow COVID-19 Ag Card 2 Home Test
3. SD Biosensor's COVID-19 At-Home Test
4. Siemens' Clinitest Rapid COVID-19 Antigen Self-Test

5. iHealth Labs' iHealth COVID-19 Antigen Rapid Test
6. Access Bio's CareStart COVID-19 Antigen Test
7. BD Veritor At-Home COVID-19 Test
8. inBios' SCOV-2 Ag Detect Rapid Self-Test
9. OraSure Technologies' IntelliSwab COVID-19 Rapid Test
10. Celltrion DiaTrust COVID-19 Ag Home Test
11. QuickVue At-Home OTC COVID-19 Test
12. ACON Laboratories, Inc. Flowflex COVID-19 Antigen Home Test
13. Ellume COVID-19 Home Test
14. Intrivo On/Go COVID-19 Antigen Self-Testing

The list can be found on the FDA website and search "OTC": [In Vitro Diagnostics EUAs - Antigen Diagnostic Tests for SARS-CoV-2 | FDA](#)

**Q: Is there a limit to how many tests I can purchase?**

A: Yes, up to eight tests per month per covered member.

**Q: What if I can't find a test?**

A: If you can't find a test, and you may have been exposed to COVID-19, and at-home tests aren't available, follow the [CDC guidelines for quarantine and isolation](#). You can also call your primary care provider.

**Q: Will tests for return-to-work be covered?**

A: No. The mandate does not apply to tests purchased for employment purposes.

**Q: Is BCBSAZ offering a network of preferred pharmacies/retailers?**

A: We are still discussing preferred pharmacy or retail network options. For now, we will reimburse claims based on the actual cost incurred by the member.

**Q: Is there a limit to how many tests I can purchase?**

A: Yes, up to eight tests per month per covered member.

**Q: What if I can't find a test?**

A: If you can't find a test, and you may have been exposed to COVID-19, and at-home tests aren't available, follow the [CDC guidelines for quarantine and isolation](#). You can also call your primary care provider.

**Q: Will tests for return-to-work be covered?**

A: No. The mandate does not apply to tests purchased for employment purposes.

**Q: Is BCBSAZ offering a network of preferred pharmacies/retailers?**

A: We are still discussing preferred pharmacy or retail network options. For now, we will reimburse claims based on the actual cost incurred by the member.

**Q: Is there a limit on the reimbursement amount?**

A: For now, we will reimburse claims based on the actual cost incurred by the member. This may change in the future.

**Q: Is there a limit to the number of tests I can get reimbursed?**

A: Yes, you are limited to 8 tests per member per 30 days.