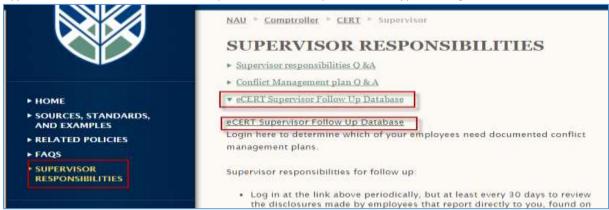
eCERT Second Level Manager Review Instructions

A. Navigate to <u>Supervisor Responsibilities</u> webpage, then click on the eCERT Supervisor Follow Up Database hyperlink and click on the E-CERT Supervisor Follow Up Database hyperlink again.



- B. Log in with your NAU credentials to gain access to the databases.
- C. Click on the Second Level Review Tab located at the top left of the page.

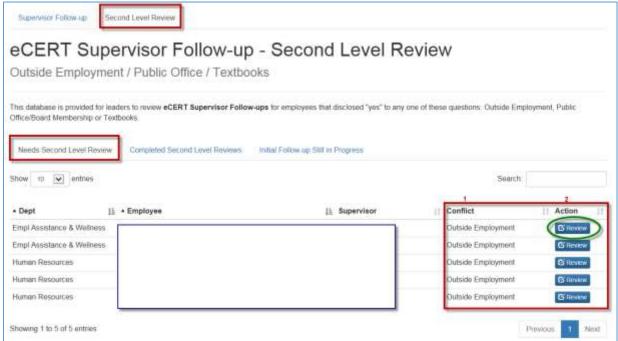


D. Use the three tabs located in the middle of the page to start your review.

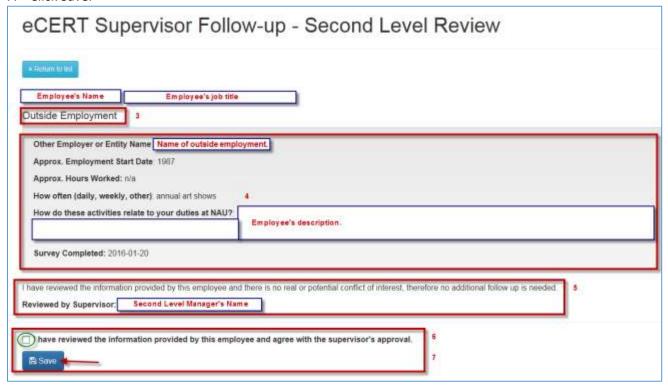


- Tab 1 Needs Second Level Review: This tab is provided for the second level manager to review the conflict management plans for employees that their supervisors have approved.
- Tab 2 Completed Second Level Reviews: This tab is provided as the place to see the completed conflict
 management plans for employees that disclosed "yes" to any one of these questions: Outside Employment,
 Public Office/Board Membership or Textbooks. Those reflected on this tab have already gone through
 second level review.
- Tab 3 Initial Follow-up Still in Progress: This tab is provided for the second level manager to review any initiated conflict management plans for employees that disclosed "yes" to any one of these questions:
 Outside Employment, Public Office/Board Membership or Textbooks. These are the employees that have their initial follow-ups that are still in progress. It could be that the supervisor or the employee have not reviewed and approved the conflict management plan.

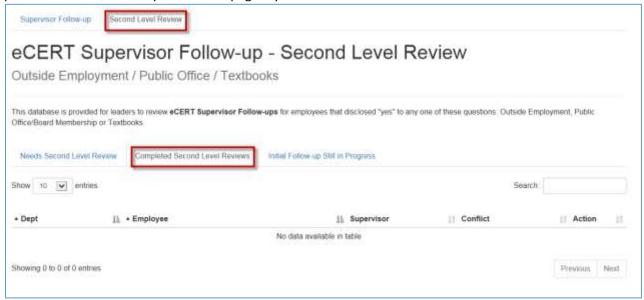
- E. **Tab 1 Needs Second Level Review:** This tab will display employees that the supervisor has follow-up and determined if there is a conflict and created a plan and they needs to be reviewed by the second level managers.
 - 1. Review the type of "Conflict" the employee has disclosed.
 - 2. Review the "Action" and this indicates that you need to review the determination or conflict management plan.



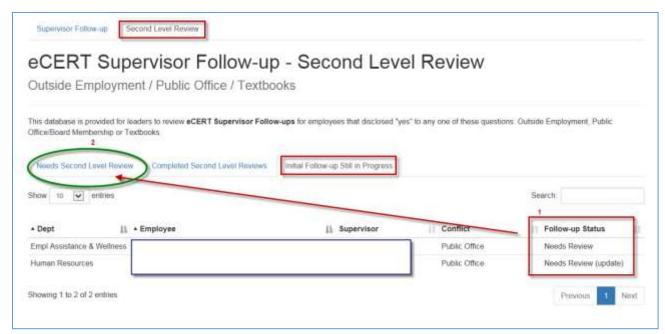
- 3. Once you click on the "Review" button, the employee's disclosure will open and at the top left corner of the page, you will see the conflict type. If there is more than one disclosure, the type of conflict will display here next to each other.
- 4. Review the employee's explanation of their disclosure.
- 5. Review the Supervisor's determination.
- 6. If you believe the appropriate determination was made and the conflict management plan is appropriate, then check mark the box indicating you have reviewed the information.
- 7. Click Save.



F. **Tab 2 – Completed Second Level Review:** This tab will display employees with completed conflict management plans. You can return anytime to this page if you need to access the information.



- G. Tab 3 Initial Follow-up Still in Progress: This tab is provided for the second level manager to review any initiated conflict management plans for employees that disclosed "yes" to any one of these questions: Outside Employment, Public Office/Board Membership or Textbooks. These are the employees that have their initial follow-ups that are still in progress. It could be that the supervisor or the employee have not reviewed and approved the conflict management plan.
 - 1. Check the Follow-up Status which will indicate "Needs Review" or "Needs Review (update)".
 - 2. Second Level Manager should follow up with the supervisor to complete the conflict management plan.



H. For assistance, contact HR at CERT@nau.edu.