

BEFORE ACTION REVIEW AFTER ACTION REVIEW

FRAMING QUESTION: What is Jane doing at XYZ Dental Health?

AFTER
Date 11/21/16
Participants Denise, Suzie, Alejandra
What were our actual results?
Found out what Jane is doing, sites, she sent us documents
What caused the results?
She did all the talkingShort on time
What will we sustain or improve?
➤ More time
When is our next opportunity to practice what we learned?
Our next meeting with her

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