

## Frequently Asked Questions and Information about the Coconino County Health and Human Services Online Courses

**\*There are two separate online courses:**

**Food Handlers' Online Course** (<https://training.cba.nau.edu/food>)

For food workers preparing and serving food to the public in mainstream/conventional settings like restaurants, cafeterias, coffee shops, convenience stores etc.

**Back Country Environmental Online Course** (<https://training.cba.nau.edu/backcountry>)

Focus is on food storage and preparation in backcountry settings. Guides, tour operators or groups conducting hiking, boating, rafting or other outdoor activities in undeveloped areas utilize this course. Onsite water purification and waste management protocols as they relate to health promotion and disease prevention are also covered.

**\*Cost for each course is \$20. Employers may purchase codes to distribute to their employees.**

**\*Courses are self-paced and can be taken in multiple sessions by simply logging out and back in to your account. A series of five tests require a minimum score of 80% each to 'pass' and can be repeated as many times as is necessary to reach an 80% score.**

**\*Average time to complete the courses is less than two hours.**

**\*Certificates for successfully completed courses are valid in Coconino County for three years from date of completion. Final Certificates are issued at the Coconino County Health and Human Services office.**

**\*Course content is available for review for up to three years after course completion by logging into accounts.**

**\*Both courses are also offered as a printed study guide and test sheet, available for \$20 at the Coconino County Health and Human Services offices in Flagstaff (928-679-8750) and Page (928-645-9400). Call for more information.**

**\*The Food Manager course and Back Country Food Manager course are not available online. Contact the Coconino County Health and Human Services office directly (928-679-8750) to register for these in-person classes. Additional information may be found online at: <https://www.coconino.az.gov/231/Food-Manager-Training-Food-Handler-Cert>**

**If you have other questions or comments please contact Technical Support at Northern Arizona University: 928-523-3737 or via email: [food@nau.edu](mailto:food@nau.edu).**