

Ron Smith

20 W. McConnell Drive
Flagstaff, AZ 86011
(928) 523-8880
Rs222@nau.edu

Technical Experience and Skills:

- Created dashboards, decision trees, and linear regression charts using Tableau and RapidMiner
- Worked with large data sets in a data warehouse environment to make pivot charts and tables to analyze the data for trends and patterns
- Proficient in Oracle SQL Developer, writing TSQL statements to create/manipulate databases
- Strong proficiency in relational database management concepts as well as TSQL statements
- Microsoft SQL Server Management Studio 2008, Microsoft Office Suite, and Microsoft Visual Studios 2010/2012
- Group UML project creating activity, use case, and domain model class diagrams
- Experience with C#, HTML, Linux, and SAP
- Assisted in campus wide phone installation project where communicated and trained team members on product knowledge

Education:

Northern Arizona University, Flagstaff, AZ
Bachelor of Science in Business Administration
Major in Computer Information Systems
Graduated May 2015

Relevant Coursework:

- Database Analysis, Modeling, and Design
- Systems Analysis and Design

Work Experience:

Switchboard Operator at Northern Arizona University (2014-Present), Flagstaff, AZ

- Installed Link 2013 Enterprise Voice across the campus to save NAU money and ensure better communication between departments
- Operate switchboard equipment and helped callers locate their desired information

Merchandising Execution Associate at The Home Depot (2013-2014), Flagstaff, AZ

- Maintained product shelf integrity to increase product awareness
- Constructed seasonal sets to satisfy vendors requests and increase sales
- Helped customers locate products, gave product knowledge, and filled order requests

Professional Memberships:

Northern Arizona University Computer Information Systems Club AIS Chapter

- Upgraded and re-imaged computers for the Flagstaff Unified School District
- Attended the 2015 National AIS Leadership Conference and Competition in Alabama

Awards and Honors:

- 2011, 2014 Dean's List – Northern Arizona University
- Academic Dean's Scholarship – Northern Arizona University