

ASSOCIATED STUDENTS OF NORTHERN ARIZONA UNIVERSITY  
STUDENT SENATE  
THIRTY-FIRST SESSION  
MARCH 7, 2019  
HAVASUPAI ROOM A & B, UNIVERSITY UNION, 4:00 PM

Date: March 12, 2019  
Date of Senate Meeting: March 7, 2019

Number on council: 14  
Number present: 11

Prepared by Alyssa Cox

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Ronni Marks, Vice President of Academic Affairs, called the Senate meeting of the 2018-2019 Associated Students of Northern Arizona University Senate to order at 4:00 PM in the Havasupai Room A and B, University Union.

### **Roll Call**

#### Senators:

Senator Ambrosio  
Senator Hernandez  
Senator Burke  
Senator Gibson  
Senator Martinez  
Senator Zabala - Absent  
Senator McClintock  
Senator Schonbrun  
Senator Freitas  
Senator Nardi  
Senator Alba  
Senator Ward - Absent  
Senator Rose - Absent  
Senator Majkrazk

### **Approval of Minutes**

Chair Marks: If there are no corrections, the minutes are approved.

### **Call to the Audience**

#### Item A: Campus Dining – Casey Fischer

Casey Fischer: NAU campus dining was awarded the innovators of the year award by Food Management magazine in 2018 and that's kind of a big deal. Out of all the colleges and universities in the country they thought we were the most innovative. Last year it was Duke University.

We were asked to speak a little about meal plans. This is the time of year where tuition rates are approved or presented to ABOR, housing rates, meal plan rates as well. Everything goes up every year. That's the nature of inflation. The rates have not been approved by the president or ABOR yet. We look at consumer price index which is tracking at about 1.2%. The university has changed the way that it assigns utility costs. We use a lot of electricity, a lot of gas. The estimated raise of that is somewhere between .2% and .8%. The real thing that drives these rates are the minimum wage laws. We have 850 staff employees, we use about 17,000 hours of labor every week. If minimum wage goes up \$1 a year that has a significant

impact on our costs. It's gonna be somewhere in the \$840,000 range for the year. The three things that drove our rate increase requests for this year are inflation, utilities, and labor costs. The proposed rates are a 2.95% increase over last year which is a \$50 to \$70 increase. Anyone who is on a meal plan for this year will not see an increase. They'll get this years pricing for this year. We have a 2-year guarantee. Anything beyond 2-years you get last years rate.

Chief of Staff O'Reilly: When you use your debit card if you don't have a meal plan, why am I charged more?

Casey Fischer: You have to pay sales tax and the government doesn't give us an option. Sales tax in Flagstaff is 10.951%. So it's significant. It's worthwhile to use dining dollars. You can add dining dollars in \$5 increments.

Senator Majkrazk: It's my understanding that dining dollars work because it's our own enclosed economy system.

Casey Fischer: My understand is that it's considered a cost of going to school. Your meal plans are considered a cost of going to school. If you're paying with dining dollars you're on a meal plan and that's part of your cost of going to school so it becomes tax exempt. It has to expire or else it can't be taxed exempt. Staff dining dollars don't expire and they aren't tax exempt.

Senator Freitas: You said if you have a meal plan right now you will get your current rate next year. Will that continue the year after?

Casey Fischer: Next year you get this years pricing. The following year you get last years pricing which will be this upcoming years pricing.

Senator Nardi: I've been an RA for the last three years so I've been on a meal plan for four years and I've seen the transition and I'm a big fan. The DuB is an amazing spot. I do have a question. In terms of the food plan increase, is that proportional to the wage increase or are you taking into account that each year inflation will keep growing.

Casey Fischer: We're actually a semester behind for the minimum wage because we're based on the fiscal year calendar. Minimum wage changes in January.

Senator Hernandez: How many students are on meal plans right now and how many do you expect to be on meal plans next semester?

Casey Fischer: We started the fall semester with a little over 8,000. We're at about 7,600 right now. Next year we always hope to increase the numbers but we have a pretty high capture rate. For those who live on campus who aren't first year students, 96% of them selected a meal plan voluntarily. There are commuter students who have meal plans too.

Senator Majkrazk: How well do you think the Ozzi machines are working?

Casey Fischer: The program is doing pretty well in the union but we need to get back on promoting it. We had a lot of promotion at the beginning but we have a plan to get back on it. The cups haven't taken off and the machine down at the Coupe isn't getting hardly any use. The idea was to put it on the pedway but it couldn't tolerate the weather. Based on the nature of where it is it doesn't get much use.

A couple of other things, you've probably seen the coffee cart. Jazzmyn's. It's coming after spring break.

It isn't weather proof so we're waiting for that. The Starbucks at the union is going to get an upgrade. We don't have any more space so we can't make it bigger but it will get a new look. It will be closed for a few weeks over summer.

Chief of Staff O'Reilly: The lines at Starbucks are always so long. What is the issue behind them being so long and taking so long to get a coffee.

Casey Fischer: Demand. It's doing more volume than it can physically do. It can't handle the business it's doing. That was the primary reason we got the coffee cart. It's going to be on the pedway and try to relieve some of that pressure. It's just overrun.

Senator Alba: I work at that Starbucks and I'm wondering why there's never two registers open at the same time.

Casey Fischer: That's a good question. I think it's because two registers will overrun the production capabilities of the machines. It's faster to take an order than make a drink.

A couple of our retail places are going away this summer, the Cheese Deli and the Denny's, but we're getting a Panera's instead. The architects have started to do the drawings. Right after graduation they're going away but when you come back in August there will be the Panera's.

Senator Majkrazk: If Starbucks is getting overrun with orders why don't they put in another machine?

Casey Fischer: There isn't any room. There's a limited amount of space.

Parliamentarian: People like to drink a lot of coffee in the winter. How will Jazzman's relieve the Starbucks traffic if it can't handle the weather?

Casey Fischer: It isn't going to in the winter months. It isn't fit to. The reality of campus in general is that space is tight. We're anticipating that the Panera's will pull some of the people out of the Starbucks line.

Senator Nardi: For RA's, is there any chance of going to the 19 platinum for RA's?

Casey Fischer: I would love to allow you to go to the 19 platinum but it's a matter of what resident life is willing to fund. They fund your meal plans.

Senator Alba: How much is the 10 meal plan per semester?

Casey Fischer: The current price is \$2,110 a semester and it will go up to \$2,160 and \$2,170.

Senator Alba: Doing the math, every transfer comes out to \$10. So why are students using transfers instead of getting dining dollars?

Casey Fischer: It depends on which plan you get. On the 10 transfers do come out to more. What you're trading off for that is convenience. The 19 it's a little under \$7 a meal. So it depends on what meal plan you get.

Senator McClintock: Why is it that freshman are required to have a meal plan?

Casey Fischer: The most obvious reason is the nutrition aspect. The halls are not built so all of you can be in those little kitchens making your own meals all the time. The idea is also to take that stress away from

you for the first year and not have to shop and cook your own food. But also there's a level of connecting to the campus community and that's a bigger factor than most of us realize. From a research standpoint the more students connect to others on campus the higher the retention rate, and food is a great connector.

Senator Schonbrun: Where do your numbers come from in your research? Are they NAU students or in general?

Casey Fischer: The numbers I'm talking about are from NAU students. But overall in general, when you look at retention rate, social connection and connecting to others on campus is the largest factor.

Senator Hernandez: Are there any plans to expand the hours of the WTF truck? Those hours are very limited.

Casey Fischer: They've been even more limited this year. We've had technical challenges. Every year we review all hours. We track transitions so we know when people go to each retail establishment. It's hard to do that with the truck because it's hard to get a signal on the POS tracker.

Senator Alba: Is it able to void individual items? At Starbucks if someone orders 10 things and they want to take the last one off we have to take everything off and it slows everything down.

Casey Fischer: It may take a little while because we have to work through that provider but we will get that corrected so you don't have to do that.

President Graham: I would like to ask if you could speak about the club resources that Sodexo provides and how much money is allocated that they can use.

Casey Fischer: There's a couple. First are the programing funds that we provide every year which is \$44,000 is available to anyone who wants to use it. Those are the funds if you're ordering catering. Another is using concessions as a fundraiser. We do football games and basketball games. All you have to do is get on the list and be available to work. We have the first NAU football game next fall which is Thursday after classes start. We don't even have people to work yet let alone groups. We're paying premium dollars for that first game because it's going to be packed and typically when we open in the fall we will be about 300 people short.

Senator Burke: Have you seen an increase over the years in demand for vegan or vegetarian options?

Casey Fischer: Yes. There's pretty large demand but also a lack of knowledge about what's available. We have a plant based dining on campus guide that shows you where the vegan options are and how you can change something to be vegetarian or vegan based on how you order it. in the Hot Spot the entire second room is plant based and healthy options.

Food for Thought: Anyone can come to those meetings. There's one a month. Anyone who has feedback can come. We always sample something there and if you go to more than one meeting you get \$10 in dining dollars. The next one is on Tuesday at 4pm in Oak Creek.

Item B: High Pine Awards - Jo Williams

Club Manager, Jo Williams: The High Pine Awards is an end of the year banquet that recognizes clubs for their hard work throughout the year. There are 20 awards clubs can nominate themselves for. There will be club performances, snacks, and a photo booth. This year the event theme is red carpet. All clubs are welcome to participate.

## **Unfinished Business**

### **Item A: SB 31-112: Circle K International**

Circle K International Statement: Hi my name is Anna Barrett and I am the treasurer of Circle K International, a volunteer club off campus. We are applying for funding to help us attend DCON, also known as CKI District convention. There are eight club members attending this event and the money we are asking for is going towards hotel, registration fees, and gas. This convention is beneficial for our club because it allows our club members to see the inter workings of how Circle K International is run on a district level. DCON also allows our club members to bond with other CKI members from other schools. DCON is beneficial to NAU as a whole because it gives students the opportunity to serve others in a fun unique way and allows them to meeting other students who are also passionate about volunteer work.

Motion to fund: Senator Hernandez

Second: yes

Discussion:

VPAA Marks: They attended the appropriations meeting on February 18<sup>th</sup> but their event happened February 22<sup>nd</sup> through the 24<sup>th</sup> which means the bill is in future tense.

Kristine Heflin: It doesn't matter.

Opposed: none

Pass/Fail: Motion passes

## **New Business**

Chair Marks: For all clubs, organizations and individuals here today, thank you for being with us! When I call your name please come to the podium and give us about a 2-minute-long description of what the funding is for or why you would like to become a club and how it will benefit the student body. All questions will be saved for the voting period.

### **Item A: Club Recognition: Society of Women in Space Exploration**

Speaker: I'm proposing a new club called the Society of Women in Space Exploration. What I want to bring is more inclusion for women in space exploration. We have a lot of accessibility for inclusion in the physics and astronomy department but other departments such as chemistry, geology, biology, engineering don't have the resources I feel we have. Not only representing young women but also LGBTQ people and underrepresented groups. It's a nationwide organization so we're trying to open a chapter here. We want to go on fieldtrips, do outreach, and bring networking resources to the university.

### **Item B: SB 31-128: Chi Omega**

Speakers: We just went to Tennessee for a national leadership conference. We learned a lot and was able to bring that back to our chapter. We're looking for reimbursement for hotels and plane tickets for myself and the president.

### **Item C: SB 31-129: National Society of Minorities in Hospitality**

Speaker: This past February we went to Atlanta for a national conference. We do one every year and the purpose of our society is to educate in order to aid in the recruitment, retention, support, and advancement of minorities in the hospitality industry. This is important to students at NAU and across the nation. We're asking for reimbursement for hotels, registration, and flights.

### **Item D: SB 31-130: Ruby Sage**

Speaker: I am requesting funding to go to the Western Psychological Conference in April. I've been

working on an independent research project within the department and I'm about finished so it would allow me to present my research. That also allows NAU to stand out as a research institution which is valuable.

## **Voting Period**

Item A: Club Recognition: Society of Women in Space Exploration

Motion to approve: Senator Hernandez

Second: yes

Discussion: none

Opposed: none

Pass/Fail: Motion passes, 11-0.

Item B: SB 31-128: Chi Omega

Motion to fund: Senator McClintock

Second: yes

Discussion: none

Opposed: none

Pass/Fail: Motion passes, 11-0.

Item C: SB 31-129: National Society of Minorities in Hospitality

Motion to fund: Senator Martinez

Second: yes

Discussion: none

Opposed: none

Pass/Fail: Motion passes, 11-0.

Item D: SB 31-130: Ruby Sage

Motion to fund: Senator Majkrazk

Second: yes

Discussion: none

Opposed: none

Pass/Fail: Motion passes, 11-0.

## **Executive Reports**

A. President: Dylan Graham

- (1) Budget update: \$8k unallocated. Individual lines need to be used!! Please consider planning an extra event with your Deans, another forum, educational event to use all of our money Goal is to use ALL dollars.
- (2) Senator Forum: continue those conversations with the Deans and admin!
- (3) HRL RLAC meeting: increased the fee by 2.32% (breakeven)
- (4) Senate last week: please remain respectful and don't hesitate to share your opinions I vetoed the Election Commissioner item for Citlaly Mendoza, now officially approved. Thank you for the candid conversation during the Special Senate meeting on Monday, March 4.
- (5) Green Fee increase letter of support was written and submitted to President Cheng.
- (6) Provost Candidates A, B, and C have occurred. Great discussion so far, I was wondering if anyone was able to attend Friday's candidate meeting (Friday at 10:00 AM in the Grand Canyon room) or any of the student forums.
- (7) Student Regent Forum: Student Regent Lauren L'Ecuyer had some great insight on the fee approval process.

- (8) Athletics Advisory Board met on Tuesday night and Athletics presented the budget:
  - a. Expected revenue: \$3.2M (FY20)
    - i. FY19 \$3,147,028.
    - ii. No rollover, but a reserve.
  - b. Expected expenses: \$3.2M (FY20)
    - i. FY19 \$3,147,028.
- (9) Election Day email went out at 12:04 AM and the response to tabling went very well.
  - a. Low voter turnout: why?
  - b. One more opportunity to get a higher voter turnout: Special Elections
    - i. Petition packets are available now and due March 15 (next Friday). Plan on bringing petitions to our tabling events!!
    - ii. Special Election Day is Wednesday, April 3 Have time to advertise to your classmates and colleges - Deans were especially interested so please email the Deans once we get a flyer together
- (10) Met with a GSG representative: Bo Stevens about NAU Climate Action position and we are planning to meet with GSG, ASNAU, and Faculty Senate representative
  - a. Is anyone interested in joining?
- (11) NAU Comprehensive Campaign task force met on Wednesday night. Great feedback from student focus group so thank you to those who attended. Goal is around \$200-300k over 7 years.
- (12) HLC Fee Increase: \$50/year
  - a. Forum Today at 5:30 PM in Science and Health 504
  - b. Forum Monday at 4:30 PM in Union Walnut AB
  - c. Tabling Tuesday, Wednesday, and Thursday at 10:00 AM in Union Vendor A
  - d. Final Vote on Thursday at 4:00 PM in Havasupai AB (Senate Meeting)
  - e. Presentation from last week will be sent out
  - f. Brochure created for quick FAQs
- (13) Charmayne will be out of the office tomorrow
- (14) Council of Presidents meeting: first glimpse of ABOR Tuition and Fee proposal from President Cheng, VP Bjorn Flugstad, and VP Christie Farley
- (15) One action item from Senators: email template sent out by me (reminder)
  - a. Special Elections flyer, HLC fee flyer, ASNAU hiring applications flyer, Council of Presidents tuition glimpse.
- (16) Next week:
  - a. President's Cabinet meeting on Monday, HLC fee forum, HLC fee increase tabling, and HLC fee increase vote
  - b. March 17: hiring applications are due.
  - c. Please push through one more week until spring break! I think we all need a breather but next week is very important!

B. Vice President of Academic Affairs: Ronni Marks

Thank you for the great communication at the Special Senate Session on Monday. Also, thank you to the few of you who have met with me for one-on-ones already. If we haven't scheduled anything yet, PLEASE email me. My office hours are posted on my office door if you don't know what they are. I will be changing the Academic Affairs meetings to be Mondays from 4-5pm instead of 5:30-6:30pm in hopes that more of you can start participating. If you're interested in joining this committee please let me know. I look forward to going to the HLC Fee Forum after meeting tonight so we can get more information. Thank you so much in advance for tabling for this fee. Please text me if you read my report!

C. Vice President of Student Affairs: Samariah Riggins

Diversity week is going well! Please keep coming to the events all week long! Vote for Employee of the Month! Active Shooter Training and Laser tag March 29th. Link to RSVP has been sent out in an email. I will bug you until you RSVP. I will be out the office starting next Thursday! HAPPY SPRING BREAK! I have been working on Earth Hour and supporting the Student Affairs department with their fun, and incredible events that everyone should attend! I have also started my training guide for the upcoming VPSA and my staff are working on their training guides as well.

D. Vice President of Government Affairs: Analisa Quintero

This week I worked on some more changes in the bylaws, as well as worked with Senator McClintock on some idea for the safety fair. I attended two of the provost meet and greets and look forward to hearing more about that process soon.

E. Chief of Staff: Tori O'Reilly

ITS Fee Discussion: GREAT discussion. Thank you to Jo and Kristine for attending with me. Please see attached document for what was discussed during this discussion and what actions will be taken. Dr. Burrell will be coming into Senate sometime after Spring Break to talk about "Teams" in Office 365.

NAUgo and ASNAU: I will be meeting with Dina from ITS next Wednesday, March 13th from 10:30 AM - 12 PM to talk about an ASNAU Module on NAUgo app.

Jacks Print: Working with Dr. Burrell and his team to put a print station upstairs near the ASNAU Office.

Online and Transfer Connections JJ Boggs reached out to me and hopes that the discussion of an online Senator can continue. Is there a Senator who would be interested in taking on this project so I can connect you with JJ?

## **Staff Reports**

A. Student State Affairs:

Shanlie Blair: I went to last week's speaker event for Jerry (from Ben and Jerry's) with our Sustainability Coordinator. We both got to meet him, take pictures, and enjoy free ice cream. This week I attended Regent L'Ecuyer's forum and we discussed what it was like to be a student regent, recent ABOR plans for NAU, and mental health with the recent proposal of the HLC fee. She made great suggestions for our organization to really take this time to get student feedback, ask the hard questions of why the fee is being allocated to debt services when it could be going towards mental health services, if it was possible to lower the fee, etc. I wasn't able to attend the meet-and-greets for candidate of Provost, but I will be able to attend tomorrow morning's session.

B. Public Relations:

Graphic Designer – Amanda Jacob, Pip Franke: We submitted our final design for our small concert banner, and we are finishing up the design for our big concert banner, and plan to prepare it for submission.

Social Media – Madison Abernethy: Posted about diversity week. Promoted Elections. Pasta Palooza HA 243 featured on our Instagram today. Kjacks is taking over our story tomorrow for battle of the bands. If you want an event to be featured send it to me a week before.

Videographer – Abbi Jackson: I am planning out various March videos, including a promotional concert video and a video with President Cheng. I am also finishing up last touches on the Lodging Conference video.



C. Special Events:

Lindsey Kevorkian:

D. Information Technologist:

Dylan Schreiner:

E. NSG:

Jewel Fernandez: We are planning a Plant with Purpose event.

F. Diversity Coordinator:

Taheera Shabazz: This week was Diversity Week! So far on Monday we had Intersectionality Sundaes, on Tuesday we had BSU's Health and Nutrition Night, and yesterday we had the Human Library and the Pine Pals Candyland Dance. Although there have been hiccups along the road for this week, it has so far all been worth it! Today we had World of Foods in the office, and tonight we have poetry night in SBS. Tomorrow we will be having the WGS International Women's Day panel, and IMQ's Multicultural Mixer. And lastly, on Saturday will be the the Diversity Symposium on Migration and Climate Change.

G. Front Desk:

Christian Catano, Yakira Flanagan, Tyler Millidge, Alyssa Cox: Made the March calendar.

H. Executive Assistant:

Kiana Saleapaga: No report for this week.

I. Sustainability Coordinator:

Kristen Morale: This week I had a meeting with Casey Fisher to discuss sustainability within campus dining. I attended the environmental caucus meeting on Monday. I have been working on Earth hour, have begun planning another fix-it clinic with the sustainability committee. On Friday I have a meeting with representatives from the transportation action team to discuss an alternative transportation event and the campus dining advisory council meeting.

J. Volunteer Coordinator:

Katie Martinez: Hello everyone, thank you to who came to the taco Tuesday it was amazing! The Flagstaff Family food center really appreciated our help! We are having a mid term snack break on the 16th of March so if you are interested in helping with that I will be sending out a google form early next week!

K. Awareness and Campaign Coordinator:

Susan Resendiz: This week I have been working on Earth Hour. I am also working on getting my Clothesline Project going for the first week of April.

L. Club Manager:

Jo Williams: I have been tabling for High Pine Awards and Happy Hour. I have been working on the High Pine Awards: catering, decorations, performances, prizes, certificates, PR, and more. I have been planning for the Council of Presidents.

## **Committee Reports**

A. Legislative Committee: Senator Freitas

Senator Freitas: Last week the committee covered quite a bit of changes to the by-laws, including removing a few positions, and adding a few positions. We will be continuing this discussion tonight and I extend an invitation to anyone who who like to join this conversation.

B. Appropriations Committee: Senator McClintock

Senator McClintock: Thank you to those who came this last week from leg committee. Anyone from leg is welcome to come for a fieldwork hour!

## **Senator Reports**

### College of Arts and Letters:

- A. Senator Ambrosio: No report for this week.
- B. Senator Hernandez: I wrote my first senate bill this week, I attended office hours and CHQ and I met with one of my clubs!

### College of Social and Behavioral Sciences:

- C. Senator Burke: This week Senator Gibson and I worked on submitting an ERF for a second Donuts with the Dean this semester. I look forward to the legislative committee to make headway in revising some duties in the bylaws tonight as well as attending the HLC fee increase forum after Senate.
- D. Senator Gibson: Attended special Senate session on Monday. Sent in ERF for March Donuts with the Dean event. Created flyer for March Donuts with the Dean event. Voted on Wednesday! Attended UUC on Wednesday. Attended the World of Foods event on Thursday. Sent in a proposal for our budget line.

### College of Health and Human Services:

- A. Senator Martinez: This week I attended my office hour contacted clubs and also attended appropriations.
- B. Senator Zabala:

### College of Education:

- A. Senator McClintock: This week I did get to attend one provost candidate meet and greet which was great. I am still working on ideas for the NAU Safety Fair. If you would like to help please let me know!
- B. Senator Schonbrun: This week, I reached out to my clubs, attended the HLC forum, tabled at my college, and met with the provost Vandandidate on Tuesday.

### College of Business:

- A. Senator Freitas: This week I attended intersectionality Sunday and thought it was a blast. I will be at the NAU Dance marathon event this Saturday and just wanted remind everybody to attend if they signed up!! It would reflect badly on ASNAU if we committed to volunteering but don't follow through. I wrote quite a few bills this week and I also asked my classes their option on the HPC increase.
- B. Senator Nardi: This week I attended the Appropriations Committee, a special Senate meeting, and the Campus Health Services Forum. I also reached out to my organizations with an ASNAU

update. I look forward to further discussing a fee increase for Campus Health Services at next week's Senate meeting.

College of Environment, Forestry and Natural Sciences:

A. Senator Alba: I met with NAU Paintball Club and wrote four bills.

B. Senator Ward:

College of Engineering, Informatics, and Applied Sciences:

A. Senator Rose:

B. Senator Majkrazk: No report, thank you.

**Advisor Reports**

A. Erin Grisham:

B. Kristine Heflin:

**Open Forum**

**Announcements**

**Adjournment**

First: Senator Hernandez

Second: yes

Discussion: none

Opposed: none

Pass/Fail: Unanimous. Motion passes.

Meeting was adjourned at 5:15 PM on Thursday March 7, 2019.

February 28, 2019

Dr. Steven Burrell  
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Steven.Burrell@NAU.edu



## Notes from Meetings with ASNAU Leadership & Students on Technology

Attendance: 3 ASNAU leaders + 2 students at large

The CIO provided overview of current/planned projects for ITS. Notably:

- Continued improvement of wifi
- Continued improvement of classroom technology
- Extending VR theater capabilities and adding gaming theater by Fall 2019.
- Automated attendance taking/recording for freshman classes (100/200 level) pilot.

### **ASNAU requested noted and requested actions:**

Students Report Poor wireless (network) performance in ACC properties

- Hilltop was a particular problem
- Connections maintained but poor throughput.
- Action: ITS will investigate how ACC properties are connected to the NAU network and concentration of WAPS in older ACC properties.

Student report poor network performance in Adel Math Building

- Action: ITS will investigate how Adel is connected to the NAU network and look for constraints in network performance, taking prudent steps to resolve.

Students would like the Syllabus Preview Option restored

- Students were previously able to look at syllabus when making choices about adding courses.
- Action: ITS will investigate if this is possible to restore this service.

CaterTrax updated (poor UI/interface)

- ITS will notify EMSA IT

Students would like Louie UI updated as it is very outdated.

- CIO described the strategy is to incorporate highly used Louie functions into NAUgo.
- Students requested the following priority services be considered:

1. My Schedule
2. Add/Drop a course
3. Payment
4. Books (required for course)

5. Advising Reports w/ application for graduation
6. Key Dates – financial aid, registration, graduation application

Students would like to use NAUgo for promoting student events (e.g. Concert)

- ITS will notify student affairs of this interest and facilitate communication with the NAUgo management team.

Student indicated they liked getting email concerning key action dates (e.g. Financial aid, bills due, graduation application, etc...) and would also like these notices to be incorporated into NAUgo via push notices.

- ITS will notify Erin Grisham, who is leading the initiative to improve communication with student.

Students requested a chat space for ASNUA / Student collaboration;

- Students in the meeting were introduced participant to Microsoft TEAMS and O365
- ITS will coordinate a training session on O365 and TEAMS with ASNAU.

Students were interested in a “Night Mode” setting on BbL.

- ITS will investigate a low light colors/settings option for students to self-select.

ITS requested more input from students on the following topics:

- Classroom design
- Online Courses
- Driving NAUgo adoption (currently < 50%)
- Promoting O365

ITS Director of Academic and Research Technology Services will reach out to ASNAU to coordinate feedback and participation.

Sincerely,

Steven C. Burrell