June 14, 2023

RFP Addendum 2
Request for Proposal Number: P23DC002
General Banking Services

Please note the following on the above referenced Request for Proposal.

1. **Question:** Section 4.1.1., What are the average balances in the MCA and Fed Wire accounts?

   University’s response: The MCA from 7/1/22 to 5/31/23 average balance was $14.5M. The Fed Wire is a ZBA account, $0.

2. **Question:** Section 4.1.5., Does the University want to reconcile the rate?

   University’s response: The University requires an adjustment notice including any conversion fee and currency adjustment.

3. **Question:** Section 4.1.7., What is the scope in terms of merchant processing?

   University’s response: The University requires sufficient information to adjust student and or departmental deposits for chargebacks.

4. **Question:** Section 4.15.16., What are the existing deposit identification numbers? Is the numbering static or do you also incorporate a serial sequential number?

   University’s response: The University uses a unique deposit identification number for various deposit locations. These numbers are tied to our desktop deposit location and deposit slips. The identification number comes back through as a reference on deposit reports.

5. **Question:** Section 4.15.20., What make and model number of the existing Remote Deposit Capture equipment. How many scanners do we have?

   University’s response: The Desktop Deposit/Check Scanners are from 2013. They are Panini Vision X. There are approximately 10 locations and 15 scanners. Proposers may provide options in their Proposal.
6. Question: Section 4.15.24., What is the cash in transit turnaround time?

   University’s response: Average of two (2) business days from pickup to deposit appearing in bank account.

7. Question: Section 4.17., Would the club utilize NAU TIN or have their own?

   University’s response: No. Clubs are not permitted to use the University’s TIN. Each club has their own TIN.

8. Question: Section 6.2.1., Financial Statements, Page 26, Will the University accept a website link of our audited financial statements in lieu of hardcopies?

   University’s response: Yes.

9. Question: Who is our armored car provider?

   University’s response: Garda

10. Question: Which city is utilized for vault deposits?

    University’s response: Flagstaff

11. Question: Exhibit 2 Pricing, Which general account services apply to the account analysis listed below?

    10. Pmt Gateway Monthly Basic
    11. Pmt Gateway Credit Card Trans
    12. Pmt Gateway Electronic Check Trans

    University’s response: Credit card processing.

12. Question: What is the current returned item special instruction on file with Wells Fargo?

    University’s response: NSF checks and uncollected funds (checks) for the MCA to ensure the checks are redeposited.
13. Question: Does the University receive data on CD Roms?

University’s response: Yes, for the purpose of record retention. Any portable device would be acceptable.

14. Question: What are the current reports received?

University’s response: Daily cleared check file for import into PeopleSoft Financials. The University has an interest in pulling in deposit data into PeopleSoft Financial as well.

15. Question: What is the service for ACH Perfect NOC per item?

University’s response: The University is provided a daily report as they occur.

16. Question: What are the daily monitoring requirements for your existing Controlled Disbursement Account?

University’s response: The University needs to have the ability to run summary and detail reports on checks that are clearing during the day for cash management purposes.

17. Question: What is the timing of the courier?

University’s response: Pickups are daily Monday through Friday except for holidays.