Addendum 1  
Request for Proposal Number: P23KJ005  
Identity Access Management System

Please note the following on the above referenced Request for Proposal.

1. The Due Date and Time shall be changed from Thursday, January 5, 2023 at 3:00 P.M., Arizona Local Time to Thursday, January 12, 2023 at 3:00 P.M., Arizona Local Time.

2. Section 4.3.1.17. and Section 4.3.1.17.1. shall be added.

   4.3.1.17. Indicate if the system supports OAuth2 Authorization.
   4.3.1.17.1. If not, describe why or how you may meet this requirement.

3. Section 4.3.1.18. shall be added.

   Describe the ability for the University to add functionality onto the system’s platform to include the ability to add functionality without engaging Proposers or third parties.

4. Section 4.3.3.1.14. and Section 4.3.3.1.14.1. shall be added.

   4.3.3.1.14. Indicate the ability for the system to support access requests with prerequisite checking against attributes within the identity store.
   4.3.3.1.14.1. If not, describe why or how you may be able to meet this requirement.

5. Section 4.3.3.1.15. and Section 4.3.3.1.15.1. shall be added.

   4.3.3.1.15. Indicate the ability for the system to prevent approval of one’s own request.
   4.3.3.1.15.1. If not, describe why or how you may be able to meet this requirement.

6. Section 4.3.6.7. shall be added.

   Provide which social media platforms are supported for account recovery.

7. Section 4.7. Sandbox shall be added.

   The University reserves the right to perform testing to validate Proposed system upon request. The Proposer will provide the University access to the system being considered for purchase.
8. Section 1.2.1. Proposal Background shall be replaced in its entirety with the following:

The University is requesting sealed Proposals from qualified Proposers for a multi-year Identity Access Management System that will modernize the current platform, increase governance, and engagement with the University to identify and prioritize the re-envisioning of these efforts. A new system will assist with consolidating the current toolset and allow the University to improve the value and level of service provided the students, staff, and faculty which is a critical component of these efforts. The University goal is to move from hourly feeds to real-time event-based identify lifecycle management, consolidation of account management to a single tool, improve entitlement management, and auditability.

9. Section 4.3.4.2. shall be replaced in its entirety with the following:

Describe which communication options can be set for each workflow step to send after the step is approved or denied.

10. Section 4.3.5.12. shall be replaced in its entirety with the following:

Indicate if out of the box integration with Informatica Master Data Management (MDM) is available.

11. Section 4.3.6.5. shall be replaced in its entirety with the following:

Describe how the system supports dev/test/qa/production architecture and migration between environments.

12. Section 4.3.8.2. shall be replaced in its entirety with the following:

Indicate if the system has single sign on (SSO) as a service provider capability.

13. Section 4.3.7.7. shall be replaced in its entirety with the following:

Indicate if the system includes a mechanism for strong authentication/MFA for administrators.

14. Question: Is this project being funded by Federal dollars?
   University Response: No.

15. Question: Is the support limited to the product or for the implementation services?
   University Response: Refer to Exhibit 2, Pricing Proposal spreadsheet.

16. Question: Does the University allow Proposer to work remotely or is there an expectation to travel onsite to Flagstaff, AZ?
   University Response: Refer to Section 4.3.10.

17. Question: What is the University currently using for SSO and MFA?
University Response: The University currently uses Central Authentication Service (CAS), Shibboleth IdP, DUA MFA, and Microsoft SSO/MFA.

18. Question: Break out the number of users.
   University Response: Licensed users based on IPEDS enrollment numbers include 27,000 students, 4,000 staff, and approximately 350,000 other users such as but not limited to applicants, alumni, and affiliates.

19. Question: Is the current IAM system a home grown or a commercial product?
   University Response: Refer to Section 4.1.

20. Question: Does the University have training or LMS systems that need to be included?
   University Response: Yes. Refer to Section 4.3.3.2.15.

21. Question: How do new users currently obtain their initial username and password?
   University Response: Communication is sent out through the University’s in-house Identity and Access Management system when fully automated account provisioning occurs.

22. Question: Who will be supporting the system after go-live?
   University Response: Refer to Section 4.3.11.

23. Question: Is the University looking for a Time and Materials or Fixed-Bid proposal?
   University Response: Refer to Exhibit 2, Pricing Proposal.

24. Question: Can you describe what training services are needed?
   University Response: Refer to Section 4.3.10. Proposer to provide offer.

25. Question: Is there a preference to a single vendor solution over a best of breed solution?
   University Response: Proposer to provide offer.