



Guide to **STATEWIDE STUDENT RESOURCES**

Connecting students with free resources





Academic & Career Support

Academic Success Centers

(928) 523-5524 | nau.edu/asc

Offers limited free online tutoring, learning strategies, online Peer Academic Coaching, and live online graduate test prep for GRE, GMAT, MCAT, and LSAT at a reduced cost.

Career Development

(928) 523-1087 | nau.edu/career
nau.edu/studentemployment | nau.edu/internships
nau.edu/career/online

Provides career advising, workshops/guest lectures, and online career education resources. Serves as a centralized resource for student employment and internships. Oversees online and on-campus recruitment. All services available virtually to statewide students.

Cline Library

(928) 523-2173 or (800) 247-3380
nau.edu/library/onlinestudents

Statewide students have access to a wide variety of services, including research assistance, 3D printing, course reserves, and document delivery services.

Disability Resources

(928) 523-8773 | nau.edu/dr

Provides services and accommodations at no cost to students with disabilities. DR assists with a broad spectrum of disabilities, including but not limited to individuals with physical, medical, sensory, learning, and mental health disabilities. Available virtually for statewide students.

Graduate College

(928) 523-4348 | nau.edu/graduate-college

Students can explore graduate degree programs or seek mentoring or professional development opportunities with the NAU Graduate College.

Handshake

nau.edu/handshake

An online portal for on-campus and off-campus job postings, career fairs, and other career events. Now with virtual options to meet recruiting employers!

Office of the Registrar

(928) 523-5490 | nau.edu/registrar

Assists students with academic records & course enrollment.

University Advising

(928) 523-4772 | nau.edu/advising

Students can find their assigned advisor in LOUIE. Reach out to an advisor for support with class scheduling, academic resources, general university guidance, and more. Setting up an appointment is easy at: nau.edu/appointments

University Writing Commons (UWC)

(928) 523-7745 | nau.edu/uwc

Provides one-on-one online writing assistance for students at all stages in the writing process across all programs and disciplines.





Financial Support

Childcare Voucher

(928) 523-5181 | nau.edu/childcare

Student parents may be eligible to receive an award to help with the cost of childcare.

Course Material Assistance Program

(928) 523-5181 | nau.edu/cmap

Assists students with limited financial means in obtaining required course materials for classes by providing a \$200 credit at the NAU Bookstore. Materials may be mailed.

Emergency Loan Program

(928) 523-3122 | nau.edu/sdas/emergency-loans

Emergency loans up to \$300 are available to all students. Must be repaid within 6 weeks of disbursement.

Higher Education Child Care Project

(928) 523-5181 | nau.edu/heccp

Student parents may be eligible to receive reimbursements for their qualifying child care expenses.

Lumberjack Emergency Assistance Fund

(928) 523-5181 | nau.edu/LEAF

Provides funding to assist currently enrolled NAU students facing unforeseen crises or hardships that require immediate one-time financial assistance.

Office of Scholarships and Financial Aid

(928) 523-4951 | nau.edu/finaid

Assists students in applying for and managing financial resources for college, including loans, scholarships, and grants. NAU School Code 001082

Student Service Center

(928) 523-9501 | nau.edu/statewide-ssc

A first stop for triaging registration, financial aid, and student account issues. Enrollment Management Coordinators are available on all statewide campuses.



Student Tools

Appointment Planner

nau.edu/appointments

An online tool for students to schedule appointments with academic advisors, support services, and mentors.

BbLearn

nau.edu/its/blackboard-learn

Blackboard Learn is NAU's Learning Management System for online classes and online resources for in-person classes.

Student Technology Center

(888) 520-7215 or (928) 523-9294 | nau.edu/stc

Students can speak directly to a tech via phone or email for technical issues regarding LOUIE, Bb Learn, and more. Available 24/7 during the fall and spring semester.



Advising & Degree Plans

Academic Advising Report

nau.edu/registrar/academic-advisement-report

A report that assists students in tracking their progress to graduation. It can be used in conjunction with Jacks Planner and can also be found in Louie.

Jacks Path

jackspath.nau.edu

An online tool where students can determine what credits will transfer to NAU from other institutions.

Jacks Planner

nau.edu/jacksplanner

An interactive academic planning tool students can utilize to plan course sequencing from term to term.

Jacks Scheduler

nau.edu/university-advising/jacks-scheduler

A course scheduling tool that allows students to design a semester schedule and register for classes.



Health & Wellness

Campus Health Services: Counseling Services

(928) 523-2261 | nau.edu/counseling

Provides telehealth counseling, consultation, and referral services for all statewide NAU students residing in Arizona.

Campus Health Services: Health Promotion

(928) 523-2131 | nau.edu/healthpromotion

Offers programs and resources to help students stay healthy and safe. Topics include relationships, sexual health, sexual violence, stress and substance. Online health and wellness resources are available. Virtual health and wellness events are available.

Crisis Response Network

(877) 756-4090 or text "connect" to 741741
crisis.solari-inc.org

Available 24/7/365 for anyone experiencing a mental health crisis.

Jacks Care 24/7

(866) 656-9983 | myssp.app/us/home

Jacks Care 24/7 is a partnership between Counseling Services and MySSP offering free and confidential mental health and wellbeing support to NAU students anytime, anywhere. To connect to a counselor via text, chat, or telehealth, call 866-656-9983 or download the MySSP app.

Live Well NAU

nau.edu/livewell

Live Well NAU is the one-stop-shop for optimal well-being. Through the website, students can complete a wellness self-assessment, set a wellness goal, view a list of wellness resources, and find events that support their wellness.

UCAN University Coaching for Activity and Nutrition

(928) 523-2566 | nau.edu/ucan

Highly trained student health coaches provide support for NAU students, faculty, and staff who want to make changes related to nutrition, physical activity, sleep, and stress management.



Student Support & Advocacy

Campus Inclusion Team

nau.edu/campus-inclusion-team |
campusinclusionteam@nau.edu

The Campus Inclusion Team fosters a campus community that honors diversity, freedom of expression, and inclusiveness through individual support, campus trainings, and resource referrals.

Dean of Students: Lumberjack CARE Team

(928) 523-5181 | nau.edu/CARECenter

The Lumberjack Case Management, Advocacy, Resources, & Essential Needs (CARE) Center assists students with support and advocacy, including crisis management, problem solving, and campus referrals. The office to go to if you don't know where to go.

NAU SAFE App

nau.edu/nausafe

The NAU SAFE app is NAU's emergency message dissemination system. Anyone can download the app on their mobile device. Be sure to mark your campus locations in the Notification Preferences section to receive relevant safety alerts.

Office for the Resolution of Sexual Misconduct (ORSM): Title IX Institutional Compliance, Prevention & Response

(928) 523-5434 | nau.edu/title-ix

The ORSM receives and addresses complaints of sex/gender based-harassment, including sexual assault and other forms of sexual misconduct, using formal and informal processes; the Title IX Coordinator has independent authority to halt and correct discrimination, harassment, and behavior that constitutes sexual misconduct.

Student Legal Counsel

(928) 523-4971 | nau.edu/legal

The Student Legal Counsel is a service provided by ASNAU to assist NAU students with issues of a legal nature.



Mentoring & Support

First-Generation Programs

(928) 523-6980 | nau.edu/firstgen

Offers support for first-generation students through peer mentoring and student-focused guidance.

Office of Inclusion: Multicultural and LGBTQIA Student Services (IMQ)

(928) 523-5656 | nau.edu/inclusion

Provides culturally inclusive services, events and support for students of all backgrounds. Services and events through Zoom are available to statewide students.

Office of Indigenous Student Success

(928) 523-8086 | nau.edu/iss

Offers guidance and personal cultural support to Indigenous students regarding academics, financial literacy, community connections, and adjusting to college.

Transgender and Gender-Diverse Resources

(928) 523-6971

Students are encouraged to get in touch for resources on Preferred and Legal Name change processes and Trans healthcare.

Veteran & Military Services

(928) 523-8387 | nau.edu/vets

Offering services and resources for Veterans and military-connected students.



Involvement Opportunities

Center for International Education

(928) 523-2409 | nau.edu/cie

NAU's hub for all things international: from international student admissions and education abroad to incorporating a global perspective into our academic and social programs.

NAU Student Organizations

(928) 523-1145 | nau.edu/NAUclubs

Connect with fellow Lumberjacks by joining a NAU student organization, and maximizing your life outside of the classroom.



Did you know? **NAUgo** puts information at students' fingertips with quick access to campus updates, course schedule, grades, and more! Available for iOS and Android.

Download now! Use the "Statewide" persona for news and updates relevant to you!

