Guide to

Statewide Student Resources

Connecting students with free resources

NAUgo
Your NAU resource app!

“Statewide Student” experience available!
Academic & Career Support

Academic Success Centers
(928) 523-5524  nau.edu/onlinetutoring
Offers online tutoring for math and writing, learning strategies, online peer academic coaching, and live online graduate test prep for GRE, GMAT, and LSAT.

Career Development
(928) 523-1087  nau.edu/career
nau.edu/studentemployment  nau.edu/internships
nau.edu/career/online
Provides career advising, workshops/guest lectures, and online career education resources. Serves as a centralized resource for student employment and internships. Oversees online and on-campus recruitment. All services available virtually to statewide students.

Cline Library
(928) 523-2173 or (800) 247-3380
nau.edu/library/onlinestudents
Statewide students have access to a wide variety of services, including research assistance, 3D printing, course reserves, and document delivery services.

Disability Resources
(928) 523-8773  nau.edu/dr
Provides services and accommodations at no cost to students with disabilities. DR assists with a broad spectrum of disabilities, including but not limited to individuals with physical, medical, sensory, learning, and mental health disabilities. Available virtually for statewide students.

Graduate College
(928) 523-4348  nau.edu/graduate-college
Students can explore graduate degree programs or seek mentoring or professional development opportunities with the NAU Graduate College.

Handshake
nau.edu/handshake
An online portal for on-campus and off-campus job postings, career fairs, and other career events - now with virtual options!

Office of the Registrar
(928) 523-5490  nau.edu/registrar
Assists students with academic records & course enrollment.

University Writing Commons (UWC)
(928) 523-7745  nau.edu/uwc
Provides one-on-one online writing assistance for students at all stages in the writing process across all programs and disciplines.

University Advising
(928) 523-4772  nau.edu/advising
Advisors are available to assist with course selection, degree planning and academic support. Students can find their assigned advisor in LOUIE.

Financial Support

Childcare Voucher
(928) 523-5181  nau.edu/childcare
Student parents may be eligible to receive an award to help with the cost of childcare.

Course Material Assistance Program
(928) 523-5181  nau.edu/cmap
Assists students with limited financial means in obtaining required course materials for classes by providing a $300 credit at the NAU Bookstore. Materials may be mailed.

Emergency Loan Program
(928) 523-3122  nau.edu/sdas/emergency-loans
Emergency loans up to $300 are available to all students. Must be repaid within 6 weeks of disbursement.

Lumberjack Emergency Assistance Fund
(928) 523-5181  nau.edu/LEAF
Provides funding to assist currently enrolled NAU students facing unforeseen crises or hardships that require immediate one-time financial assistance.

Office of Scholarships and Financial Aid
(928) 523-4951  nau.edu/finaid
Assists students in applying for and managing financial resources for college, including loans, scholarships, and grants. NAU School Code 001082

Student Service Center
(928) 523-9501  nau.edu/statewide-ssc
A first stop for triaging registration, financial aid, and student account issues. Enrollment Management Coordinators are available on all statewide campuses.
Health & Wellness

Campus Health Services: Counseling Services
(928) 523-2261  |  nau.edu/counseling
Provides telehealth counseling, consultation, and referral services for all statewide campuses and in-state online students.

Campus Health Services: Health Promotion
(928) 523-2131  |  nau.edu/healthpromotion
Offers programs and resources to help students stay healthy and safe. Topics include nutrition, relationships, sexual health, sexual violence, stress and substance use. Virtual health and wellness events are available.

Crisis Response Network
(877) 756-4090 or text “connect” to 741741  |  crisisnetwork.org
Available 24/7/365 for anyone experiencing a mental health crisis.

UCAN University Coaching for Activity and Nutrition
(928) 523-2655  |  nau.edu/ucan
UCAN health coaches are professionally trained and compassionate NAU students who understand the challenges of college. Virtual sessions are available to support healthy changes.

Support Services

First-Generation Programs
(928) 523-6980  |  nau.edu/firstgen
Provides first-generation college students with workshops, events, and engagement opportunities through Zoom and the Suitable app.

Office of Inclusion: Multicultural and LGBTQIA Student Services (IMQ)
(928) 523-5656  |  nau.edu/inclusion
Provides culturally inclusive services, events and support for students of all backgrounds. Services and events through Zoom are available to statewide students.

Office of Indigenous Student Success
(928) 523-8086  |  nau.edu/iss
Offers guidance and personal cultural support to Indigenous students regarding academics, financial literacy, community connections, and adjusting to college.

Statewide Peer Mentors
(928) 775-9855  |  nancy.jensen@nau.edu
Free student-to-student mentoring is available to help students learn: Bblearn, LOUIE, Word, Excel and more! Supporting academic success for all students.

Transgender and Gender-Diverse Resources
(928) 523-6971
Students are encouraged to get in touch for resources on Preferred and Legal Name change processes and Trans healthcare.

Veteran & Military Services
(928) 523-8387  |  nau.edu/vets
The virtual Veteran Success Center, Vet-Jacks, and the online Veteran transition course are available to statewide students.

Student Support & Advocacy

Campus Inclusion Team
nau.edu/campus-inclusion-team
The Campus Inclusion Team fosters a campus community that honors diversity, freedom of expression, and inclusiveness through individual support, campus trainings, and resource referrals.

Office of the Dean of Students
(928) 523-5181  |  nau.edu/dos
Assists students with support and advocacy, including crisis management, problem solving, and campus referrals. The office to go to if you don’t know where to go.

Student Legal Counsel
(928) 523-6943  |  nau.edu/legal
The Student Legal Counsel is a service provided by ASNAU to assist NAU students with issues of a legal nature.

Title IX Coordinator
(928) 523-5434  |  nau.edu/title-ix
The Title IX Coordinator is a campus official invested with independent authority to address and correct discrimination, harassment, and behaviors that constitute sexual misconduct.
### Student Tools

**Appointment Planner**

nau.edu/appointments

A website where students can schedule appointments with academic advisors, support services, and mentors.

**BbLearn**

nau.edu/its/blackboard-learn

Blackboard Learn is NAU’s Learning Management System for online classes and online resources for in-person classes.

**Jacks Print**

(928) 523-9294 | nau.edu/jacksprint

Web Print allows students to upload and print files to any ITS printer if available at your statewide campus.

**Student Technology Center**

(888) 520-7215 or (928) 523-9294 | nau.edu/stc

Students can speak directly to a tech via phone or email for technical issues regarding LOUIE, Bb Learn, and more. Available 24/7.

### Advising & Degree Plans

**Academic Advising Report**

nau.edu/registrar/academic-advisement-report

A report that assists students in tracking their progress to graduation. It can be used in conjunction with Jacks Planner and can also be found in Louie.

**Jacks Path**

jackspath.nau.edu

A website where students can determine what credits will transfer to NAU from other institutions.

**Jacks Planner**

nau.edu/jacksplanner

An interactive academic planning tool students can utilize to plan course sequencing from term to term.

**Jacks Scheduler**

nau.edu/university-advising/jacks-scheduler

A course scheduling tool that allows students to design a semester schedule and register for classes.

---

### Involvement Opportunities

**Center for International Education & Study Abroad**

(928) 523-2409 | nau.edu/cie

NAU’s hub for all things international: from international student admissions and education abroad to incorporating a global perspective into our academic and social programs.

**NAU Student Organizations**

nau.edu/clubs

Connect with fellow Lumberjacks by joining a NAU student organization, and maximizing your life outside of the classroom.

---

**Did you know?** NAUgo puts information at students’ fingertips with quick access to campus updates, course schedule, grades, and more! Available for iOS and Android.

**Download now!** Use the “Statewide” persona for news and updates relevant to you!