Guide to
NAU STUDENT RESOURCES
Helping students find what they need

NAUgo
Your NAU resource app!
Available for iOS and Android.
Academic & Career Support

Academic Success Centers
(928) 523-5524 | nau.edu/asc
Offers tutoring, supplemental instruction, learning strategies, peer academic coaching, and graduate test prep for GRE, GMAT, and LSAT.

Career Development
(928) 523-1087 | nau.edu/career
nau.edu/studentemployment | nau.edu/internships
Provides career advising, workshops/guest lectures, and online career education resources. Serves as a centralized resource for student employment and internships. Oversees online and on-campus recruitment.

Cline Library
(928) 523-2173 | nau.edu/library
Open 24/5 during the academic semester, students have access to a wide variety of services, including research assistance, 3D printing, course reserves, and document delivery services.

Disability Resources
(928) 523-8773 | nau.edu/dr
Provides services and accommodations at no cost to students with disabilities. DR assists with a broad spectrum of disabilities, including but not limited to individuals with physical, medical, sensory, learning, and mental health disabilities.

Graduate College
(928) 523-4348 | nau.edu/graduate-college
Students can explore graduate degree programs or seek mentoring or professional development opportunities with the NAU Graduate College.

Handshake
nau.edu/handshake
An online portal for on-campus and off-campus job postings, career fairs, and other career events - now with virtual options!

Office of the Registrar
(928) 523-5490 | nau.edu/registrar
Assists students with academic records & course enrollment.

University Advising
(928) 523-4772 | nau.edu/advising
Advisors are available to assist with course selection, degree planning and academic support. Students can find their assigned advisor at in LOUIE.

University Writing Commons (UWC)
(928) 523-7745 | nau.edu/uwc
Provides one-on-one online writing assistance for students at all stages in the writing process across all programs and disciplines.

Financial Support

Childcare Voucher
(928) 523-5181 | nau.edu/childcare
Student parents may be eligible to receive an award to help with the cost of childcare.

Course Material Assistance Program
(928) 523-5181 | nau.edu/cmap
Assists students with limited financial means in obtaining required course materials for classes by providing a $300 credit at the NAU Bookstore. Materials may be mailed.

Emergency Loan Program
(928) 523-3122 | nau.edu/sdas/emergency-loans
Emergency loans of up to $300 are available to all students. Must be repaid within 6 weeks of disbursement.

Louie’s Cupboard
(928) 523-5181 | nau.edu/foodpantry
Providing nonperishable food and resources to students in need.

Louie’s Leftovers
Through the NAUgo app, students can sign up to receive notifications when there is leftover food at campus events.

Lumberjack Emergency Assistance Fund
(928) 523-5181 | nau.edu/LEAF
Provides funding to assist currently enrolled NAU students facing unforeseen crises or hardships that require immediate one-time financial assistance.

Office of Scholarships and Financial Aid
(928) 523-4951 | nau.edu/finaid
Assists students in applying for and managing financial resources for college, including loans, scholarships, and grants. NAU School Code 001082

Student Service Center
(928) 523-9501 | nau.edu/ssc
A first stop for triaging registration, financial aid, and student account issues.

Did you know?
All undergraduate students are assigned an advisor. First year students are served by the Gateway Student Success team. Sophomores and beyond work with advisors who specialize in their chosen program.
Health & Wellness

Campus Health Services: Counseling Services
(928) 523-2261  l  nau.edu/counseling
Offers individual, couples, and group counseling, as well as outreach, consultation and emergency support.

Campus Health Services: Health Promotion
(928) 523-2131  l  nau.edu/healthpromotion
Programs and resources to help students stay healthy and safe. Topics include nutrition, relationships, sexual health, sexual violence, stress and substance use.

Campus Health Services: Medical Services
(928) 523-2131  l  nau.edu/medical-services
Comprehensive medical care facility for preventative, routine, and immediate care. Offering immunizations, physical therapy, and nutrition support. In-person and telehealth options available.

Crisis Response Network
(877) 756-4090 or text “connect” to 741741 crisisnetwork.org
Available 24/7/365 for anyone experiencing a mental health crisis.

FIT Program
(928) 523-8277  l  nau.edu/fit
FIT 100 courses help students reduce stress, build social connections, and earn academic credit by adding physical activity to their weekly schedules.

UCAN University Coaching for Activity and Nutrition
(928) 523-2655  l  nau.edu/ucan
UCAN health coaches are compassionate NAU students who understand the challenges of college. They have completed a minimum of 45 hours of health coaching training.

Mentoring & Support

First-Generation Programs
(928) 523-6980  l  nau.edu/firstgen
Offers mentoring, resources, and activities for first-generation college students.

Office of Inclusion: Multicultural and LGBTQIA Student Services (IMQ)
(928) 523-5656  l  nau.edu/inclusion
Provides culturally inclusive services, events and support for students of all backgrounds.

Office of Indigenous Student Success
(928) 523-8086  l  nau.edu/iss
Offers guidance and personal cultural support to Indigenous students regarding academics, financial literacy, community connections, and adjusting to college.

Peer Jacks Mentoring
(928) 523-5133  l  nau.edu/peer-jacks
Assists first-year, out-of-state students with the university transition through mentoring and social activities.

Transfer and Online Connections
(928) 523-9330  l  nau.edu/toc
Offers mentoring, resources, and activities for transfer and online students.

Transgender and Gender-Diverse Resources
(928) 523-6971
Students are encouraged to get in touch for resources on preferred and legal name change processes, Trans healthcare, and gender-neutral restrooms.

Veteran & Military Services
(928) 523-8387  l  nau.edu/vets
Offering services and resources for Veterans and military-connected students.

Student Support & Advocacy

Campus Inclusion Team
nau.edu/campus-inclusion-team
The Campus Inclusion Team fosters a campus community that honors diversity, freedom of expression, and inclusiveness through individual support, campus trainings, and resource referrals.

Office of the Dean of Students
(928) 523-5181  l  nau.edu/dos
Assists students with support and advocacy, including crisis management, problem solving, and campus referrals. The office to go to if you don’t know where to go.

Student Legal Counsel
(928) 523-6943  l  nau.edu/legal
The Student Legal Counsel is a service provided by ASNAU to assist NAU students with issues of a legal nature.

Title IX Coordinator
(928) 523-5434  l  nau.edu/title-ix
The Title IX Coordinator is a campus official invested with independent authority to address and correct discrimination, harassment, and behaviors that constitute sexual misconduct.

University Police
(928) 523-3611 or (928) 523-3000 (emergencies) nau.edu/police
The University Police are here to support Northern Arizona University’s educational mission by fostering a safe learning, working, and living environment.

Unless specifically notated, all listed services are available for all NAU students. However, for some resources access may be limited to students physically present in Flagstaff at the time of engagement. We encourage online and community campus students to call or visit the websites of these services to inquire if remote access is available.
Student Tools

Appointment Planner
nau.edu/appointments
A website where students can schedule appointments with academic advisors, support services, and mentors.

BbLearn
nau.edu/its/blackboard-learn
Blackboard Learn is NAU’s Learning Management System for online classes and online resources for in-person classes.

Jacks Print
(928) 523-9294 I nau.edu/jacksprint
Web Print allows students to upload and print files to any ITS printer from anywhere on campus.

Student Technology Center
(888) 520-7215 or (928) 523-9294
nau.edu/stc
Students can speak directly to a tech via phone or email for technical issues regarding LOUIE, Bb Learn, and more. Available 24/7.

Advising & Degree Plans

Academic Advising Report
nau.edu/registrar/academic-advisement-report
A report that assists students in tracking their progress to graduation. It can be used in conjunction with Jacks Planner and can also be found in LOUIE.

Jacks Path
jackspath.nau.edu
A website where students can determine what credits will transfer to NAU from other institutions.

Jacks Planner
nau.edu/jacksplanner
An interactive academic planning tool students can utilize to plan course sequencing from term to term.

Jacks Scheduler
nau.edu/university-advising/jacks-scheduler
A course scheduling tool that allows students to design a semester schedule and register for classes.

Involvement Opportunities

ASNAU
(928) 523-4971 I nau.edu/asnau
The voice for students at the campus, local, state, and national levels.

Campus Recreation
(928) 523-1733 I nau.edu/rec
Rec Center, Intramurals, Aquatics, and sports clubs.

Center for International Education
(928) 523-2409 I nau.edu/cie
NAU’s hub for all things international: from international student admissions and education abroad to incorporating a global perspective into our academic and social programs.

Fraternity and Sorority Life*
(928) 523-5181 I nau.edu/fsl
Provides a social and academic support system designed to give a well-rounded and enriching college experience.

LEAP
(928) 523-2033 I nau.edu/leap
The Office of Leadership, Engagement, Activities, and Peer Mentoring is focused on creating opportunities for Lumberjacks to build connections, lead, and thrive.

Student Organizations
(928) 523-1145 I nau.edu/leap/get-involved
Students can elevate their Lumberjack experience by maximizing life outside the classroom.

Life on Campus

Campus Dining
(928) 523-2372 I nau.edu/dining
Offering dining at more than 20 restaurants across campus, a variety of different foods, and meal plans to fit your needs.

Housing and Residence Life*
(928) 523-3978 I nau.edu/reslife
Resident Assistants (RAs) and Hall Directors are available to assist all residential students with questions relating to the residential living experience on campus and housing related questions as well.

Residential Colleges*
(928) 523-3978 I nau.edu/rc
Additionally, for first year students, Residential College Ambassadors (RCAs) are available to support students’ affiliation to their academic college through one-on-one assistance, college events, and faculty connections.

* Available for Flagstaff-campus students only

Did you know?
NAUgo puts information at students’ fingertips with quick access to dining info, maps, transit, events, and more! Available for iOS and Android. Download now!