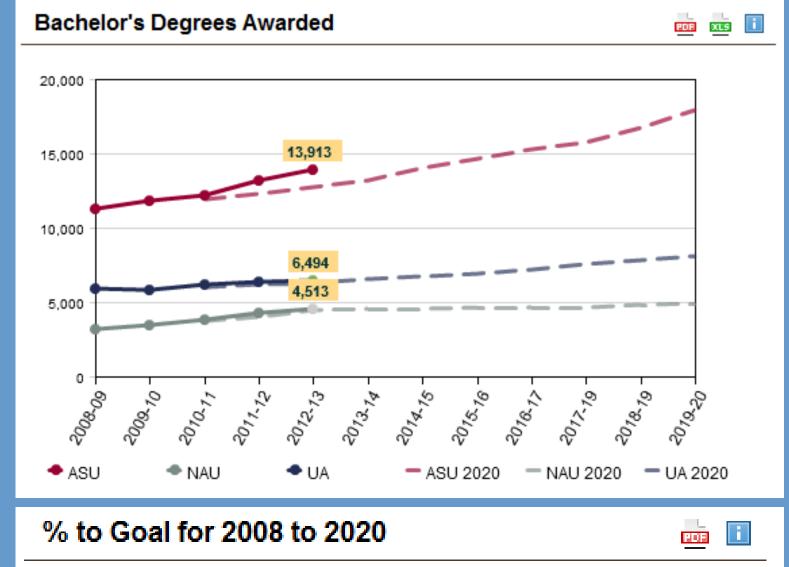
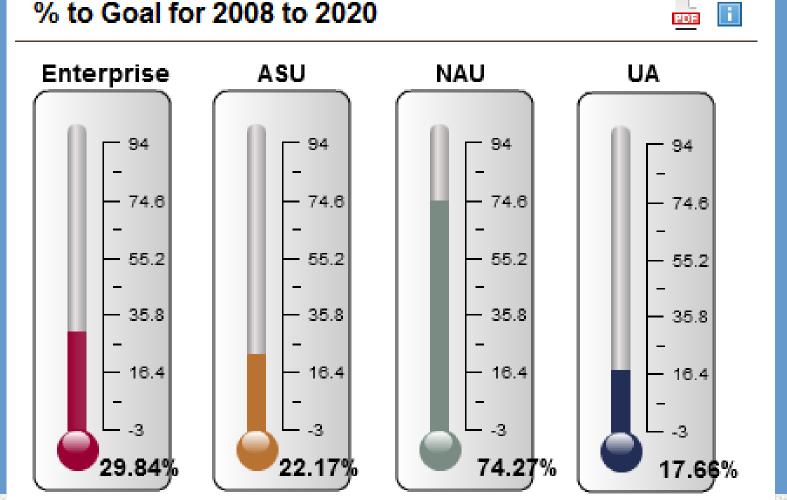
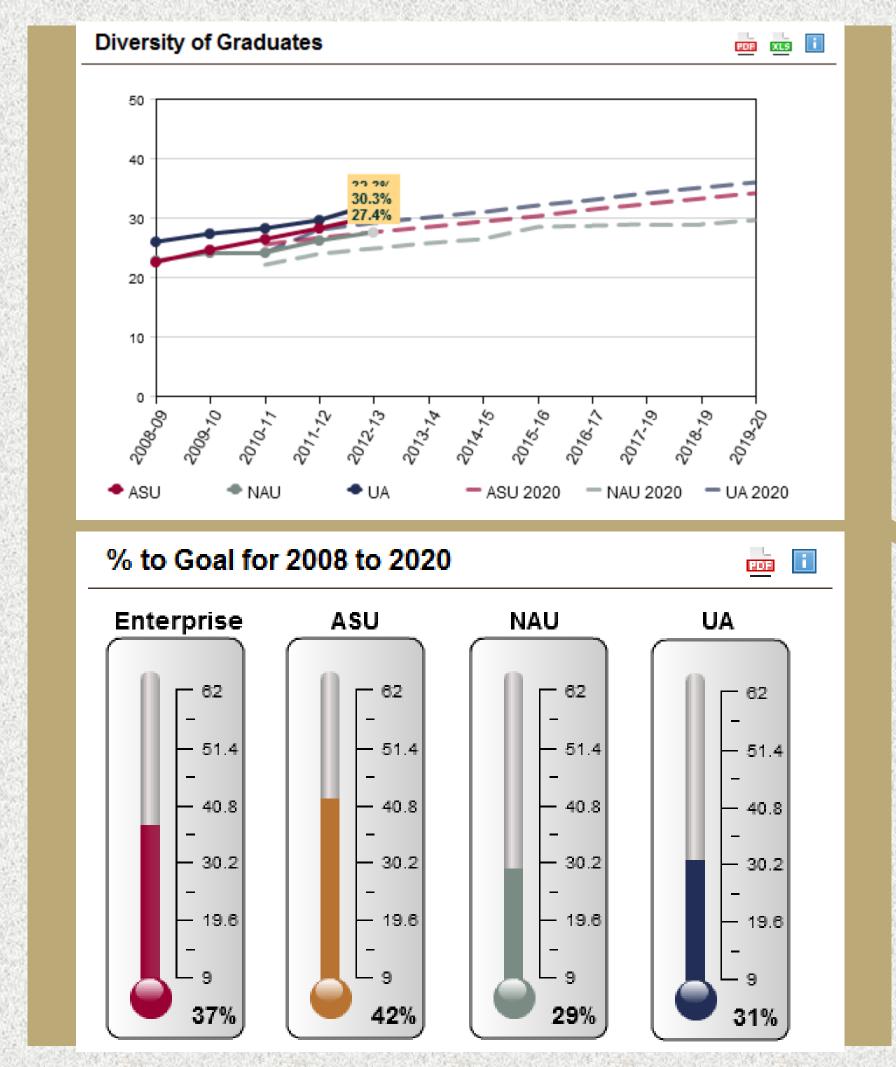
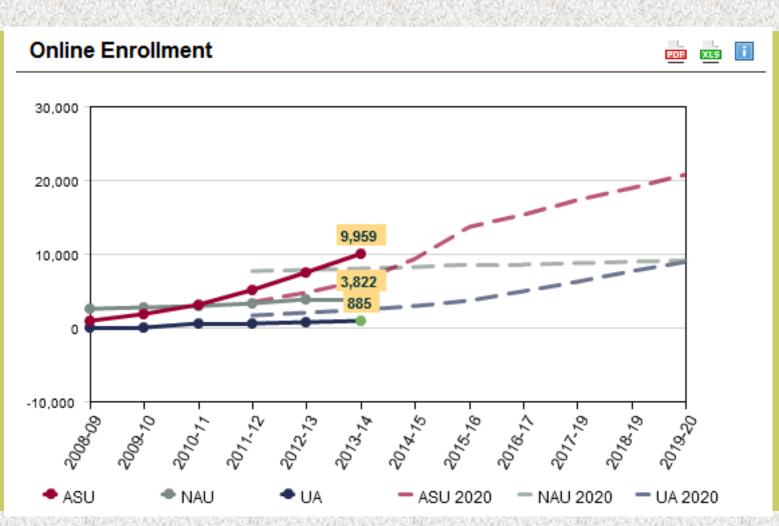
NAU Strategic Plan Key Performance Indicators March 2014











GOAL 1: STUDENT SUCCESS

ABOR Enterprise Metrics

- Bachelor's degrees awarded
- Master's degrees awarded
- Arizona community college transfers
- · Arizona community college transfers awarded bachelor's degrees
- Teaching effectiveness: student learning
- Overall effectiveness: student satisfaction
- Cost of attendance as a percentage of Arizona median family income
- 6-year graduation rate
- Success and progress rate (VSA)
- Freshman retention rate
- Undergraduate enrollment
- Total enrollment
- Arizona community college transfers' 4-year graduation rate
- Resident undergraduate tuition
- Online degrees awarded
- Online certificates awarded
- Employment of graduates who stay in Arizona

NAU-Specific Measures

- Student engagement benchmarks
- Successful completion of classes
 - Experiential learning

GOAL 2: NATIONALLY RECOGNIZED RESEARCH EXCELLENCE

ABOR Enterprise Metrics

- Research & development expenditures
- PhD degrees awarded
- Invention disclosures transacted
- Patents issued
- Intellectual property income
- New companies started
- Service and engagement activities expenditures

NAU-Specific Measures

- Undergraduate research activity
 - Scholarly productivity

GOAL 3: GLOBAL ENGAGEMENT

ABOR Enterprise Metrics

(None used for this goal)

NAU-Specific Measures

International student enrollment

Study abroad

GOAL 4: DIVERSITY, CIVIC ENGAGEMENT, AND COMMUNITY BUILDING

ABOR Enterprise Metrics

- Community engagement activities impact
- Degrees awarded in high-demand fieldsDiversity of graduates
- Non-PhD doctoral degrees awarded

NAU-Specific Measures

• Diverse faculty

• Diverse staff

• Culture of inclusion

• Employees' membership on boards and commissions

GOAL 5: COMMITMENT TO NATIVE AMERICANS

ABOR Enterprise Metrics

(None used for this goal)

NAU-Specific Measures

Native American student enrollment

Native American student retention
 Native American faculty

• Native American ja

National ranking of degrees awarded to Native American students
 NAU experience of Native American seniors

GOAL 6: SUSTAINABILITY AND EFFECTIVENESS

ABOR Enterprise Metrics

- Bachelor's degrees awarded per 100 FTE students
- Composite financial index (CFI)
- Education and related expenses per degree
- Online enrollment

NAU-Specific Measures

Sustainability rating

Number of national stories placed annually

Total dollars fundraisedSalary market comparison

NORTHERN ARIZONA UNIVERSITY

