

Search

Service Offering Title

Short description of 5 - 10 words that describe your service.



SERVICE OFFERING, inc.

About [Service Offering Title]

This is a description of the product or service. It can be more detailed in language and longer in length, about one to two paragraphs is a good benchmark for what to expect in this area.

It's alright if your service doesn't have a long description, or if you can't think of a very articulate description. You also don't need to worry about hitting a word count here. We'll take the description and information you provide to us and fill this section out to the appropriate length to provide the necessary context & information about the service.

Additionally, you'll have a chance to review the copy in this area and provide any edits, so we can best represent your service.

Features

- Bullet points that summarize your service offering's key functionality.
- Remember, your audience is non-technical NAU users.
- List the features that end-users would need to know about, or benefit from.
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Available to

Who the service is available to. This can be Faculty, Staff, or Students.

Fee for use

Is the service free or does it require a fee? Is there a free version with paid extended licensing?

Troubleshooting & Technical Support

How the most common user would get technical support for this product. It's okay if it's just for them to contact the Service Desk. Whatever the process is for someone who needs support.

Support Hours

When support is offered for this product. It can be regular business hours, the operating hours of the Service Desk, or a specific timeframe.

Maintenance Windows

Any set maintenance windows for the service. You can default to NAU's standard maintenance window, or specify any maintenance windows the service has.

Access the service

How the most common user would access this service. It can be as simple as a URL, or instructions to a workflow on how a user would receive access.

Request form or relevant action

Request form or relevant action

Request form or relevant action

Request form or relevant action

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Contact us by phone or email

Get in touch with the ITS Service Desk for any Technical support questions you have—we can help.

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