

Connecting to Cisco Secure Client VPN on an Android Device Transcript

This video will walk you through how to connect to the NAU Cisco Secure Client VPN on an Android using Two-Step verification.

First, you need to ensure your account has been configured to use Two-Step verification. To learn how to do this, please view the Knowledge Base Article on the ITS website or visit <https://id.nau.edu/two-step>. You will also need to ensure you have Cisco Secure Client installed on your device. Please view our other training videos on how to download Cisco Secure Client. Once your account is configured to use Two-Step Verification and you have Cisco Secure Client installed on your device, open Cisco Secure Client on your device.

If this is the first time you are using Cisco Secure Client on your Android, you will need to agree to the license agreement. Tap OK. Tap Connection". Tap the plus sign in the lower right-hand corner. In the Server Address field, enter `vpn.nau.edu`. Tap the checkmark on your keypad, then tap Done. Tap the back arrow in the upper left-hand corner. Tap the switch button next to AnyConnect VPN. You will be redirected to log in with your NAU User ID and password. After logging in, you will be prompted to enter a 3-digit code using Duo Mobile Two-Step Verification. After completing the two-step verification, you will be returned to Cisco Secure Client to confirm the connection request. Tap OK.

You are now connected to the NAU Cisco Secure Client VPN on your android device. It is important to remember that if you ever receive the Two-Step notification when you are not trying to access the VPN or get a push that you did not initiate, tap the red X where application to report the push as fraudulent and notify ITS immediately. Additionally, you will want to immediately change your university password.

If you need further assistance, please contact the ITS Service Desk at 928-523-3335.