NORTHERN ARIZONA UNIVERSITY

Information Technology Services

Dr. Steven Burrell
Chief Information Officer
Vice President

Business Services
Director: Jen Mason

- Business Operations
- Campus Computer Purchasing
- Software Asset Management
- Communications
- Leadership Support

Education Tech Consortium
Director: Claire Nyce

- Financial Services
- Network Services
- School Services

Foundational Technologies
Associate Vice President
Brett West

Information Security Services
Director: Chris Graver

- Identity & Access Management
- Information Assurance
- Security Operations Center

Infrastructure/Platform Svcs
Director: Kevin Adams

- Core Systems
- Information & Comm Technology
- Network Operations Center
- Platform Services
- Servers & Storage
- Unified Communications

Advanced Research Computing
Director: Chris Coffey

Information Systems
Associate Vice President
Vacant

Enterprise Information Srvcs
Director: Rob Brubaker

- Applications Development
- Architecture
- Business Process & Service Mgmt
- Customer Relationship Mgmt
- Experience Design (UX/UI)
- Health Services Applications
- Systems Development

Enterprise Information Srvcs
Director: Kim Ramirez

- PeopleSoft Tech & Change Mgmt
- Reporting, Analytics & Data Visual
- Database Management
- Production Control
- Data Integration

LMS Administration
Director: Don Carter
Assistant Director: Dan Stoffel

Advance/Foundation IT Srvcs
Director: Pete Zeman

Technology Services and Planning
Associate Vice President
Deborah Whitten

Strat Plan Implmt & Ed Srvcs
Director: Andrea Stalker

- Enterprise Business Analysis
- Training Dev. and Tech Adoption
- Project Management Office

Info Tech Service Mgmt
Director: Celisa Manly

- Service Catalog Design
- Service Problem Management
- Service Transition
- Solutions Architecture

Technical Support
Director: Lisa Young

- Classroom Support
- Desktop Support

Service Desk
Director: Laurel Logan