Setting up your Voicemail in Microsoft Teams on the Desktop App

Transcript

To set up your Voicemail, open the Microsoft Teams Desktop app. Click the ellipsis at the top right of the window.

A pop-up will appear, click "settings".

Click on the "Calls" tab located on the left-hand side.

Scroll down to the "Manage Voicemail" section.

To record a voicemail greeting, click "Record a Greeting". A Microsoft Teams call will start, follow the prompts.

You can also choose a language for your default greeting, choose what happens when the call is redirected to voicemail, and type a custom greeting with text-tospeech.

You can also manage your out-of-office voicemail settings to select when your greeting should play.

If you need further assistance, please view our other Microsoft Teams training videos or contact the Service Desk at 928-523-3335.