

How to put a Microsoft Teams Voice call on Hold on a Mobile Device

When in a Microsoft Teams Voice Call on your mobile device, make sure you are in the Teams app. You can do this by clicking the Teams Logo on your device from your call screen. Tap the ellipses at the bottom of the screen. Tap, "Put call on hold". To resume your call, tap the purple "resume" button on your screen.

To end the call, tap the red phone icon in the lower right-hand corner on your mobile device.

If you need further assistance, please view our other Microsoft Teams training videos or contact the Service Desk at 928-523-3335.