Answering a Teams Voice Call on your Mobile Device

When receiving a Teams Voice Call on your mobile device when your device is locked, the call will appear on your device as a regular call would, but with the Teams logo. Answer the call on your device as you would a normal call.

If your device is unlocked, the call will appear at the top of your device with the Teams logo. Tap the blue circle with a white checkmark to answer the call.

To end the call, tap the red phone icon in the lower right-hand corner on your mobile device.

If you need further assistance, please view our other Microsoft Teams training videos or contact the Service Desk at 928-523-3335.