

Cisco Secure Client VPN Connecting on an IOS Device Transcript

This video will walk you through how to connect to the NAU Cisco Secure Client VPN on an IOS device using Two-Step Verification. First, you need to make sure your account has been configured to use Two-Step Verification. To learn how to do this, please view the knowledge base article on the ITS website or visit <https://id.nau.edu/two-step>. You will also need to ensure you have Cisco Secure Client installed on your device. Please view our other training videos on how to download Cisco Secure Client.

Once your account is configured to use Two-Step Verification and you have Cisco Secure Client installed on your device, open Cisco Secure Client on your device. If this is the first time you are using Cisco Secure Client on your IOS device, Tap “connections”, then tap “add VPN Connection”. In the “server address field, enter “vpn.nau.edu”. Tap, “save”. A pop up will appear asking if you would like to Add VPN configurations, read this pop up thoroughly and tap “allow”. You may also be asked to type in your device passwords, do so and then it will bring you back to the Cisco Secure Client app. Once you are back in the app, tap the back arrow in the upper left-hand corner. Tap the button next to “AnyConnect VPN”. You will be prompted to enter your NAU user id and password in their respective fields. In the “second password” field, enter “push” to send a push notification through DUO mobile, or enter the 6-digit verification code provided to you by either your two-step fob, or from within the Duo Mobile phone app. Tap, “connect”. If you enter “push” you will receive a notification from your Duo Mobile app. Tap the green check mark to approve this access.

You are now connected to the NAU Cisco Secure Client VPN on your IOS device.

It is important to remember that if you ever receive the Two-Step notification when you are not trying to access a site on your own, tap the red X to deny access and notify ITS as soon as possible.