Cisco Secure Client VPN
Connecting on a Mac Transcript

This video will walk you through how to connect to the NAU Cisco Secure Client VPN on a Mac using Two-Step Verification. First, you need to ensure your account has been configured to use Two-Step Verification. To learn how to do this, please view the knowledge base article on the ITS website or visit https://id.nau.edu/two-step. You will also need to ensure you have Cisco Secure Client installed on your device. Please view our other training videos on how to download Cisco Secure Client.

Once your account is configured to use Two-Step Verification and you have Cisco Secure Client installed on your device, open Cisco Secure Client on your computer. To do this, open the spotlight search from your desktop by clicking on the magnifying glass in the upper right-hand corner. Type "Cisco Secure Client" into the spotlight search. Once it is selected in the search results, hit return on your keyboard or double click it to open. A pop-up box will appear. In the field next to the "connect" button type "vpn.nau.edu" and click "Connect".

Another pop up will appear. Leave the "Location" field as is unless you were instructed to use a different option. In the "username" field type in your NAU user id. In the "password" field, type your NAU password. In the "Two-step verification" field enter the word "push" to send a push notification to your mobile device or enter the 6-digit verification code provided to you by either your two-step fob, or from within the Duo Mobile Phone App and click "ok". Once you receive the notification on your mobile device tap the green checkmark to allow access. The VPN will finish connecting automatically.

It is important to remember that if you ever receive the Two-Step notification when you are not trying to access a site on your own, tap the red X to deny access and notify ITS as soon as possible.