Information Technology Services

Dr. Steven Burrell

Chief Information Officer Vice President

Business Services

Director: Jen Mason

Education Tech Consortium

Director: Claire Nyce

- **Business Operations**
- **Campus Computer Purchasing**
- Communications
- Leadership Support
- **Financial Services**
- Network Services
- School Services

Foundational Technologies

Associate Vice President Brett West (Interim)

Information Security Services

Director: Chris Graver

- Identity & Access Management
- Information Assurance
- Security Operations Center

Infrastructure/Platform Svcs

Director: Brett West

- Core Systems
- Information & Comm Technology
- **Network Operations Center**
- Platform Services
- Servers & Storage
- **Unified Communications**

Information Systems

Associate Vice President Chad Stiller

Enterprise Information Srvcs

Director: Marc Lord

- Applications Development
- Architecture
- Business Process & Service Mgmt
- Customer Relationship Mgmt
- Experience Design (UX/UI)
- Health Services Applications
- PeopleSoft Tech & Change Mgmt Reporting, Analytics & Data Visual
- Systems Development

Alumni/Donor Mrkt & Comms Alumni Relations Mgmt

Advance/Foundation IT Srvcs

Director: Pete Zeman

- Enable Fundraising

LMS Administration

Director: Don Carter Assistant Director: Dan Stoffel

Technology Services and Planning

Associate Vice President Deborah Whitten

Strat Plan Implmt & Ed Srvcs

Director: Andrea Stalker Assist Director:Jeremy Sanderlin

- **Enterprise Business Analysis** Learning & Professional Dvlp
- Project Management Office
- Solutions Architecture

- Info Tech Service Mgmt Director: Celisa Manly
- Service Catalog Design
- Service Problem Management
- Service Transition
- Software Asset Management

Service Desk & Tech Support

Director: Lisa Young

- Classroom Support
- Desktop Support
- Service Desk