NAU University Data Inventory User Guide

<u>Purpose</u>: This guide will act as a reference for completing the university data inventory. It defines each of the fields that are part of the data inventory intake form and also provides examples where applicable. For any questions related to the data inventory, please contact <u>data.inventory@nau.edu</u>

This guide is broken up into sections relating to the separate tabs within the data inventory workbook.

An example of a completed workbook can be found by accessing this link: Example Data Inventory.xlsx

Section: Dept Info

Dept Unit / Research project name - Your Official Department Name - Please no nicknames. This should match the filename of the workbook. For research projects, this will be the name of your project.

Last Updated Date (MM/DD/YYYY) - Do not fill in this cell until you have reviewed the entire workbook. Once this data is populated, it will signal to the data inventory team that you have completed your review for this year.

Form Completed By - Who all assisted with completing the review of this workbook?

Data Custodians/ Stewards - "Do you have an individual (or multiple) who serve as a Data Steward for your department? If so, list their names here.

A Data Steward in this context refers to an official who is charged with controlling access to and properly curating University Information or data, as defined in the Access Management Policy (https://nau.edu/university-policy-library/access-management/)."

FTE - How many full-time employees work in your department/area?

PTE - How many part-time employees work in your department/area?

GAs/TAs - How many grad assistant or teacher's assistant employees work in your department/area?

SWs - How many student-workers work in your department/area?

Others - Any other employees that do not fit in the other categories?

Admin/ Privileged Users - As defined in the privileged Access Standard (https://nau.edu/wp-content/uploads/sites/26/Standard_Priviledged_Access_1.pdf), an Administrator or Privileged User refers to an individual who typically has elevated privileges or access to run specific services or processes that allow for modifications to the operation of an IT Resource. These users are typically seen as the "go to" for the management of various products throughout the University. This is not to be confused with simply having ePass roles within PeopleSoft.

L1, L2, L3, L4 - These columns should be auto filled by information that is populated on the "Data Types Used" tab. This is a mere calculation of the various data types (per data classification level) that you/your department use throughout your business tasks.

If you're not sure what level of data you're working with, please refer to the Data Classification and Handling policy (https://nau.edu/university-policy-library/data-classification-and-handling/).

Section: Data Types Used

Data Type - Think about the various tasks you complete daily/ weekly/ monthly/ quarterly/ annually. What data are you working with to complete those tasks? Examples are in an extensive list at the end of this guide (Appendix 1).

Subjects - Who is the subject of the data type you've identified? Examples include, but not limited to:

- Affiliates
- Alumni
- Applicants
- Contractors
- Faculty

- Parents
- Retirees
- Staff
- Students

Transactions - How do you obtain this data type information? Examples include, but not limited to:

- Received
- Stored
- Shared
- Queried
- Created

Purpose - Why are you working with this data type specifically? How is this data used throughout your business processes? Provide a brief description of how you use this data in your business processes.

System or App Used - Think through the data lifecycle from when you first start working with the data type. Which systems or applications do you use when working with or storing this data type? Be sure to list all systems and applications you can think of where the corresponding data type is used. Be sure to spell out acronyms. Examples are listed on "Systems and Apps Used" tab.

Data Classification - This is the data classification that is assigned to each data type as it relates to the Data Classification and Handling Policy (https://nau.edu/university-policy-library/data-classification-and-handling/). This column, should pre-populate the numbers on the Department Info tab. Options are L1, L2, L3, or L4.

Section: System Apps Used

System or App - Everything that was listed in Column F of the "Data Types Used" tab should be replicated here. This is where we want to know more about the systems or applications your department uses to conduct business processes. Be sure to spell out any acronyms to ensure that we have the correct understanding of what the system or application is. Examples are included in Appendix 2 near the end of this guide.

Criticality - This is intending to help us understand your most critical systems and applications used in your department. Options include:

- High
- Medium
- Low

Who Manages - In many cases, ITS manages the various services and products used across campus. However, this is to help identify any systems or applications that ITS does not manage. If your department uses one of the tools in Column B, please make sure that this column is updated appropriately. For any systems or applications that are managed by the department, you will be asked about these again on the "Business Impact" tab.

Restoration Timeframe - When thinking about system down time, this is to gauge how quickly your department would need the corresponding system or application back up and running before it severely impacts business processes. Options Include:

- Immediately (which should only be used for critical systems and applications)
- > 6 hours
- 7-12 hours
- 12-24 hours
- 24-48 hours
- a week

Section: Data Sharing

Entity Name - This should be the official name of the entity with which your department shares data. Please be sure to spell out any acronyms for entity/organization names. Examples include, but not limited to:

- AASHE
- ABOR
- A-Check Global
- Academic Journals
- Accreditation Board (Be sure to list your
- department's specific board)
- ACJIS/NCIC
- ACOTE Accreditation Board
- ACRL-IPEDS

- Arizona Auditor General
- Arizona Board of Nursing
- Arizona Board of Regents
- Arizona Corporation Commission

- Arizona Department of Administration Risk Management Division
- Coconino Community
 College
- Coconino County Adult Probation
- Coconino County Health Department

- Coconino County Sheriff's Office
- College Reading and Learning Association Certification Board
- CollegeNet
- Colorado Plateau EcoSystem Unit
- Grant Funding Agency

- Partnering Institutions
- Publication Agencies
- Ranking Organizations
- Research project partners
- Retained Counsel
- Road Scholar
- Third-Party Vendors

Sharing Direction – How are you sharing the data? Options include:

- Bi-Directional
- NAU Shares with the Third Party
- The Third-Party shares with NAU

Data Shared - Provide a brief description of the data that is being shared. Things to consider/include:

- What data is your department sharing with the Third-Party Entity?
- Is it aggregate data or lists of user data?
- Why is the data being shared?
- Are there legal/contract/audit requirements to share the data?

Frequency - How often is the data shared? Options include:

- Daily
- Weekly
- Monthly
- Quarterly
- Annually
- Ad hoc
- other? Please explain

Sharing Method - How is the data shared to/from the Third Party? Are proper security measures taken when sharing data? Examples include, but not limited to:

- Dropbox
- Email
- Hard copy files (in person or mailed)
- Microsoft Teams

- OneDrive for Business
- SFTP
- Web Portal (Please include a link of the web portal)

Section: Business Impact

Do you manage? - Do you manage the backup and recovery for any of the identified data types, systems, or applications? You may have already identified the systems and applications your department manages on the "Systems Apps Used" tab in Column D. Options include:

- Yes
- No

Yes, what? - If yes, please list each of the systems or applications you've identified on the "Systems Apps Used" tab in Column D.

Greatest Risks - What are the greatest risks, in your opinion, to the data types, systems, or applications you rely on? Examples include, but not limited to:

- fire
- flood
- snowstorm
- earthquake
- malicious user or hacking

- user accident or mishandling
- extended power outage
- extended network failure
- equipment failure

Dept BCP? - When thinking about any system downtime or disasters, if the issue is isolated to your department/ building, do you have a business continuity plan to relocate services to meet your business needs? Options include Yes or No

Work w/ ITS? - Would you like to work with ITS to develop a business continuity plan? Options include Yes or No

Who? - If you would like to work with someone from ITS, who is the best contact within your department/unit to begin working on a Business Continuity Plan?

End of intake form

See below for examples of the previously reported data types (Appendix 1) and systems or applications (Appendix 2) that others use across campus.

Appendix 1 – Examples of Data Types Used

Academic Integrity Records
Accident Information
Accreditation Records
Accrual information
Address
Admission Applications/
Appeals

Admissions, student funding spreadsheets

Adverse childhood experiences Affiliate form

Age Group Info
Air Force Evaluations

Air Permit Records
Alumni Records

Analytics for program

reporting

Annual competition
Annual Inventory

Annual Performance Report

Applicant information

Applications

Appointment Scheduler

Artwork

ASNAU Student Advising ASU Covid Saliva Test Results

Audit Follow Up Info

Authorized Driver Records
Auto Insurance Info

Award applications

Background Check Records

Bank Account Numbers Benefits Information

Bid Submittal Requests

Bike Locker Rentals

Bio Specimen Collections

io Specimen Collections (mouth swabs)

Bio/Demo Data – DOB, SSN, gender, ethnicity, race, age, Tribal affiliation

Birth Certificates

Boundaryless Student employee records

Budget Records

Building and Utility Data

Building Management

Camera Recordings

Capital Equipment Purchases

Case Investigation Records

CCC2NAU Applications

Certification Records

Check Deposits

Check Processing

Citizen Survey

Citizenship/immigration

status

Civil Involvements

Class Schedules

Classroom Observations

Client Clinical (Counseling)

information (Diagnosis, medications, clinical

narratives, etc.)

Clinical Data - Hospital

Agents

Clinical placements

Clinical Rotation preceptor

data

Code of Conduct violations

Collaborations with other institutions/ Universities

Comments (from students and other staff/faculty)

Communication Flyers

Communications from Equity

& Access

Complaint log

Conduct records

Conflict of interest

disclosures

Consultant Records

Content test (pre- and post-

tests)

Contract Applications

Contract Records

Contracts between the

University and third-party

organizations

Contracts with outside

vendors

Course and Class

Management

Course Content

Course Enrollment

Course Fees

Course Proposals: with

syllabi

Course Rosters

Course Schedule

Covid Mitigation Testing

Reports

Covid Testing Site Reports

Credentialing for clinical

rotation registrations

Credit/Debit Card Records

Criminal Records

Customer Account data

CV data

DEA Control Info

Deceased information

De-identified aggregate data

Department Advisory Council

Meetings

Department Expenses

Department Procedures/

Manuals/ Guidebooks

Department Speed Chart #'s

Deposit Transaction

Transmittals

Dept Budget for local

accounts

Dept Financial Records

Device Data for a security

project

DFS Worksheet

Digital Media

Directory Information -

Name, email, phone,

address

Disability Accommodation

Records

Disability Application Review

Division supported

applications

Donor Records

Driver's License Numbers

Financial charges to PS **Driving Safety Data** Unconscious Bias Training, Drug/Alcohol Screening **Financial Records Dream Zone Training** Results Financial Reports Income eCert Relationships **Fingerprint Clearance** Information controlled by US Educator names, titles, and Records federal export control contact information Fleet Request form laws that affect the **Email Address** Floor plans and footage manufacturing, sales and Foreign Vendor Wires distribution of technology **Emergency Contact Emergency Loan Applications Forest Data** International Traffic in Arms **Empl IDs Foundation Accounts** Regulations (ITAR) & **Employee Concern Foundation Reimbursements Export Administration** Reports/Complaints Regulations (EAR)" **GA Applications** Employee History – hiring General Research Data **Injury Reports** process/annual Geospatial data Institutional health training evaluation/ salary Government Issued Identity Insurance Accountability adjustment processes **Internal Business Process Documents Employee Lists GPA** Data **Employee Records GPS Tracking** Internship Applications **Employee Relations and** Grades Interview Room Legal documentation **Graduate Applications** Interviews **Employment Data Graduation Records Inventory Data Employment Status Grant Applications Proposals IPEDS Data** Engagement (e.g., event **Grant Proposals** IRB protected evaluation attendance) Grievances data for NSF and NIH **Enrollment forms** Hard Copy files funded programs (many **Enrollment Information** Hazardous Waste Records types of information-too **Enterprise Risk Management** Health Data/Medical Records much to list) Jacks Card/ Credit/Debit Card Information Health history forms **Equity and Access complaints** HealthCheck Data transactions ERI IT related files HIPAA Jacks Debit Express (POS Evaluation research data IRB Hiring Paperwork system) protected (NIH & NSF) **Human Research Job Applications** Evaluations of students -Lab Data - High Security Data **Applications** clinical rotations **Human Research Subjects** Lab Data - Low Security Data **Event Engagement Records** Data **Lactation Room Records Event Registration** I-9 forms/DL numbers, Lawsuits Exam results Passport numbers Legal Research **Experimental Data** ID photos Legal/Litigation Records Identity validation keys **Exposure Data** Lenel Records IDT/IPT/IST - Inter **Faculty Evaluations** Library patron records **Faculty MOUs** Department/Payroll/ License Plate Recognition **Faculty Research** Service Transfers LiDAR and Climate data Faculty SOE's and activities **Immunization Records** Mail/Package Information **Faculty Transcripts** Implementation logs Media Files **FAFSA** In Person Records **Medical Records** Field Trips – Allergies Inclusion Zone Training, Medical/ADA Financial Aid Data Transparency Zone, accommodations Financial Aid Draw Downs

Medicare and Insurance **Production Notes** Stockroom Cards **Program Applications** Transactions/Sales of Medications, Allergies **Program Review and Analysis** research items. Military Affiliation **Program Stats and Analytics** Stories for Public Military status **Project documents** Consumption – Research Motor Vehicle Records Prop 300 (Driver's License, being done for stories" MOUs with School districts Birth Certificate, Passport, Student Academic records **Moving Violation Citations** Student Action Plans etc.) MS4 Permit Records **Proposals** Student Complaints -Name History **Public Data Sets** Sensitive communications NAUID/Empl **Publication Library** from students **NAUPD Confidential Records Publications** Student Employee NPDES Permit Records **Purchase Records Evaluations** Off Campus ~Housing **RA Training Course** Student immunizations Website **Radiation Permit Records** records Railroad siding data Student information for Onboarding ID's/ Hiring **Paperwork Rental Agreements** Pathway programs Outreach - Arizona Cancer Research Data Student Internship Center Research/Grant proposals **Applications** Research/Outreach data **Packet Captures** Student placement records Panhellenic Recruitment **Residence Hall Room Tours** Student Records Parent Data **Residency Records** Student/ Academic/ **Parking Appeals Resumes and Curriculum Disciplinary Complaints Parking Citations** Vitae Subpoena Records **Passport Numbers** Reverse transfer status Survey and interview data **Passport Transmittals** Safe Zone Trainings Symposium Registration and **Patient Records** Safety Compliance and Voting Payroll Data/W-2 Data **Training Records** Taxpayer ID (TIN) P-Card Records **Salaries** Telehealth sessions **PCI Training Compliance** Schedule of Classes Test Scores (ACT/SAT) Peer Mentor Records Theory Placement Exams Scheduling Personal Email Accounts **Scholarship Applications Timesheets** Sealed bids prior to Personal Health information **Transcripts Personal Phone Numbers** purchasing awards and **Travel Reimbursements Personnel Records** contracts Tribal affiliation **Photographs** Security Incident Reports **Tuition Reimbursement** Plan Proposals: also include **Shared Passwords** Checks PALC proposals, ABOR SOX (Sarbanes Oxley Act) **UIDs** Sports Physical (height, University Vehicle Records proposals, etc. Postsecondary enrollment weight, etc.) **Vendor Information** data Staff Conference Veteran Education Benefit **Practicum Lab Records** Registrations Verification Pre-published Research Data Staff Evaluations **Veteran Status** Presentations/ Poster Staff pc backups Video/Audio Files Sessions/ Articles **State Appropriations** Videos for fire monitoring Presidential Fellowship State Risk Claims Virtual Audition Admission Records **Stipend Applications** Volunteer Records

Previous drug use info

Waiver Forms

Web service
Weekly Tutoring Program –
Partnering Program Intake
referrals
Work Force Planning
Documents
Worker Comp Records

Appendix 2 – System or Application Examples Used

*Please note, not all systems listed below are supported/managed by NAU ITS or have enterprise licensing.

Academic Analytics ASIIS Bonsai
Academic Catalog Aspera Server Box
Academic Works Astro

Academic WorksAstraBox AssignerACCEPTdASU BoxBrightSignAccess DatabaseASU ServersBufferAccuData Alumni FinderATA ABOR ReportsBus Genius

A-Check Global ATCAS – Athletic Therapy CAD
ACJIS/NCIC Central Application CAEP AIMS System

ACOTE Portal Service Calendly
Adams Server AutoCad CALIPSO

Adobe Creative Cloud Axon Campus Director

Adobe spark Free account

AZ PNP (Board of Pharmacy)

Advisor Assignment tool

AZ Transfer/ ACETS — CASPA

Aetna (web based)

Transfer Credit

Articulation

Cayuse

Agresso AZPoint CCC Storage
Air Force Systems BAM CCIMM

AleksBannerCentralized ApplicationAlerton CompassBase CampService (CSDCAS System)AlmaBbLearnCEW Light Board

Alumni Sync BCC Mailing List Cleaning CIE Application Process

Amazon Web Services Software CITI
AnaPlan BEAST Civitas

AOTA Membership PIO 643 and PMI1 Servers Clinic Note

AOTA Membership BIO 643 and PMI1 Servers Clinic Note APEA BioRaft ClockWork

Applied Biosystems Bitly Coded locking system, Omni
QuantStudio Blackbaud Locks

ApplyWeb/ CollegeNet Bloomberg Terminal CollegeNet

Appointment Scheduler Blue Beam Compansol Blumen-Bot

Arizona ADOA ASEDRA Blue Cross Blue Shield CONNECT
Authorized Driver Registry Blumen ContentDM

ARMS Bongo - YouSeeU Continuing Education Server

CORE Engage - True Blue Connects ICE - Integrated Clinical CourseDog **Enterprise Reporting** Experience Credit Card Terminal Equifax iLLiad **CSTIMS** eValue **IM** Leagues **Custom Developed Event Brite ImageScope** Applications (managed **Event Management System i**Modules through ITS) **IMPLAN** (EMS) CyberSource Events2HVAC INAU Data Analysis Programs -**EverFi Training System** Informatica SPSS. SAS. R ExamSoft Instagram Data Warehouse **External Hard Drive** Interfolio Dean's Office files **External Windows File** InVidia Interview Room Dentrix/Dexis Sharing (NAUShares) **Recording Software** Dept of Ed G5 Draw Down **EXXAT IPS Parking Meters** System **EZProxy** IRA Facebook **IRBNet Dept Server** Dept/ITS Server **Facilis Server** Iris **Digital Ocean Facility Services Ticketing** Jacks Planner **Digital Storefront** Jacks Scheduler System Digitial Faculty 180 Jan Diplomatic **FEVO** Jefferson Server (RedCAP) Disk Drives (External) FHI 360 **JPAS** DNA_Star_LaserGene_Suite **Fieldprint** Jupyter Notebook Kalos/Propharm Do Sports Easy (DSE) Filemaker Pro **DOD Web Portal** FirstData FD1030 Terminals Kaltura DoDMERB - Medical Entry Flash Drive Kaplan **Review Board Foundation Donor Gifts** KeePass **Doodle Polls** portal Konica Minolta copiers/fax Dropbox (personal) **Fundraiser Performance KwikTag Dropbox for Business (NAU** Management (FPM) Legal Files **Fusion** Lenel Onguard Managed) Duncan/ Law Enforcement GeneMarker Lifter LMS System **Lighting Studio** GeneTec **EAB** GitHub Local computers **eBusiness** Gmail (NAU) Lucid **EC Admin Page** Gmail (NOT managed by Lynx – 25Live, course eCert Website NAU) scheduling software ECheckup Marijuana Golden Mail Chimp Google Drive (NAU managed) eCivis Marching Order **EFI Command Workstation** Google Drive (Personal Marketing Cloud eGGRT account, NOT managed by MatterPort E-Grants (ADOT) NAU) Maxient E-Grants (AmeriCorps) Google Form McGraw Hill GraphPad PRISM El-Star Medisoft Email (NAU) Handshake **MEDSIS** Emma Hard Copy Files Mega EndNote **HCM Service Now Module Mentor Matching** Microsoft Office Suite **Energy Cap** HireXpress

Microsoft Teams Patroller SharePoint (NOT managed by Mongo DB Paup NAU) Monsoon Pearson ShiftBoard Moodle PeopleSoft Side Arm Sports My Clinical Exchange Physio U Signal Vine MyDEQ PIE Student System Simucase Myers Briggs Pins key store Skyfactor NAH/Cerner **Pivotal Tracker** Skype **National Student** Playbox Slack Clearinghouse **PMWeb SLEIS NAU Card Reader System** Point N Click SoapUI **NAU Data Warehouses** Post N Track Social Media Accounts **NAU Directory Postman** Splunk **NAU Foundation Ellucian** Power BI Spreadsheets Advance **Power Details** SaBix **NAU Web Application Power DMS SQL** Developer **NAUShares** PrintSmith Vision Starchive **NBCOT OTKE Priority Enrollment** StarRez **NCAA Student Portal** PTCAS - Physical Therapy & State DES **NEOPOST** processing **Central Application** Sterling Gateway Service Store Front program **New Teacher Portal** Python Student Access Database NVivo Qualtrics Student Success Advisor **Off Campus Listing** R Assigner Application R Studio Suitable Office Server, Computer, or **Records Management Sunapsis** Disk Drive (NOT managed SuperFanU System Survey Monkey by ITS) **REDCap** OnBase Reftab T2 Tableau **OnCorps Ride Systems OneDrive for Business** Terra Dotta Rising Software OneDrive (personal, NOT **TFS RNL Engage** managed by NAU) The Learning Portal Road Map Online Birth Control Class Rockwell Therapy Ed OnTrack Rosh Review **TherapyNotes** Onyx SAIG – Student Aid Internet Time2Track Open Water Gateway Title II Reporting System OpenText TeleForm Salesforce **TMA** Origami State Risk Software SAS **TouchNet** Satori/BCC **OTCAS** Touchpoint **Outside Collection Agencies** Schlege Software Trello OverLeaf ScreenU TRiO Westop Web Portal True Screen Paciolan/TicketsWest Select Survey Seon Camera System **TrueBlue Connects PACKRAT PAEA Exam Driver** Sequencher TutorTrac

ServiceNow

SharePoint

ParkMobile

PastPerfect Museum

Database

Twitter

Typhon ULifeLine Umbraco

UniBuddy

United Way

US Census Bureau

VA ONCE

Valt

VDesk

Vertere Inventory Software

Video Cloud Server

Virtual Job Shadow

Visual Traffic

WaitWhile

Web Assign

Web Works

Webclock

WebFU

Wells Fargo Website

West Law

Western Union

WhenToWork

Widen

WordPress

WorkFront

Xcalibur Scribe

YouTube

Zoom