

Information Technology Services

Reminder: NAU Google Accounts are being reduced to 25GB

This is a reminder that starting **Jan. 1**, NAU will adhere to Google's new policy change regarding educational storage offerings. At that time, there will be a **25 gigabyte (GB) storage cap** in place on all NAU-affiliated Google accounts.

What does this mean?

Recently, Google announced the discontinuation of free unlimited storage within the G-Suite applications for academic institutions. ITS has adapted to this change and will continue to offer the G-Suite applications to the NAU community, with a limit on storage on all NAU Google accounts.

How will this affect me?

If you currently use **less than 25 GB** overall in your NAU Google Account, you will not have to do anything at this time. However, it is important that you monitor your storage usage to ensure that you are below the 25 GB cap. [Check your current storage usage online.](#)

If you are currently using 25 GB or more of storage, you will be required to reduce the amount of storage in your Google Account by removing files or transferring data over to an alternative storage provider.

If you are over the 25 GB Storage cap after Jan. 1, you will be unable to add new files to your NAU google account until you reduce your storage allocation. You will still be able to send and receive emails from your professors and other NAU-affiliated sources.

What other options do I have for more storage?

All NAU students, faculty, and staff have access to 1 TB (1000 GB) of free storage available in Microsoft OneDrive. Additionally, ITS has a list of storage offerings that are available by your affiliation on our [File Sharing & Storage Page.](#)

To keep up with the latest updates on this change, as well as to find additional resources and FAQ, visit our [Changes to Google Storage at NAU](#) page.

If you have any questions or concerns regarding this change, contact the ITS Service Desk at (928) 523-3335 or email [ask-its@nau.edu.](mailto:ask-its@nau.edu)