

Information Technology Services

Dr. Steven Burrell
Chief Information Officer
Vice President

Acad & Research Tech Svcs

Director: Don Carter
Assistant Director: Dan Stoffel

- Academic & Research Sys Admin
- Experiential Technology Solutions
- LMS Administration

Advance/Foundation IT Svcs

Director: Pete Zeman

- Alumni/Donor Mrkt & Comms
- Alumni Relations Mgmt
- Enable Fundraising

Business Services

Director: Jen Mason

- Business Operations
- Campus Computer Purchasing
- Communications
- Leadership Support

Education Tech Consortium

Director: Claire Nyce

- Financial Services
- Network Services
- School Services

Information Security Services

Associate VP: Michael Zimmer
Assistant Director: Chris Graver

- Identity & Access Management
- Information Assurance
- Security Operations Center

Enterprise Information Svcs

Director: Marc Lord
Assistant Director: Chad Stiller

- Applications Development
- Architecture
- Business Process & Service Mgmt
- Customer Relationship Mgmt
- Experience Design (UX/UI)
- Health Services Applications
- PeopleSoft Tech & Change Mgmt
- Reporting, Analytics & Data Visual
- Systems Development

Info Tech Service Mgmt

Director: Celisa Manly

- Service Catalog Design
- Service Problem Management
- Service Transition
- Software Asset Management

Infrastructure/Platform Svcs

Associate VP: Michael Zimmer
Assistant Director: Brett West

- Core Systems
- Information & Comm Technology
- Network Operations Center
- Platform Services
- Servers & Storage
- Unified Communications

Service Desk & Tech Support

Director: Lisa Young

- Classroom Support
- Desktop Support
- Service Desk

Strat Plan Implmt & Ed Svcs

Director: Andrea Stalker
Assist Director: Jeremy Sanderlin

- Enterprise Business Analysis
- Learning & Professional Dvlp
- Project Management Office
- Solutions Architecture