NAU NORTHERN ARIZONA UNIVERSITY

Information Technology Services

Dr. Steven Burrell
Chief Information Officer
Vice President

Acad & Research Tech Srvcs
Director: Don Carter
Assistant Director: Dan Stoffel

- Academic & Research Sys Admin
- Campus Classroom Support
- LMS Administration

Advance/Foundation IT Srvcs
Director: Pete Zeman
Assistant Director: N/A

- Alumni/Donor Mrkt & Comms
- Alumni Relations Mgmt
- Enable Fundraising

Business Services
Director: Jen Mason
Assistant Director: N/A

- Business Operations
- Campus Computer Purchasing
- Communications
- Leadership Support

Education Tech Consortium
Director: Claire Nyce
Assistant Director: N/A

- Financial Services
- Network Services
- School Services

Information Security Services
Director: Michael Zimmer
Assistant Director: N/A

- Identity & Access Management
- Information Assurance
- Security Operations Center

Enterprise Information Srvcs
Director: Marc Lord
Assistant Director: Chad Stiller

- Applications Development
- Architecture
- Business Process & Service Mgmt
- Data Integration/Migration & CRM
- Experience Design (UX/UI)
- Health Services Applications
- PeopleSoft Tech/Development
- Production Control/Change Mgmt
- Reporting, Analytics & Data Visual
- Systems Development

Info Tech Service Mgmt
Director: Celisa Manly
Assistant Director: N/A

- Service Catalog Design
- Service Problem Management
- Service Transition
- Software Asset Management

Infrastructure/Platform Svcs
Director: PJ Way
Assistant Director: Brett West

- Core Systems
- Information & Comm Technology
- Network Operations Center
- Platform Services
- Servers & Storage
- Unified Communications

Service Desk & Tech Support
Director: Lisa Young
Assistant Director: N/A

- Desktop Support
- Service Desk

Strat Plan Implmt & Ed Srvcs
Director: Andrea Stalker
Assist Director:Jeremy Sanderlin

- Enterprise Business Analysis
- Learning & Professional Dvlp
- Project Management Office
- Solutions Architecture