How to Connect to Cisco AnyConnect VPN on an iPhone

Using Two-Step Verification

This video will walk you through how to connect to the NAU Cisco AnyConnect VPN on an iPhone using Two-Step Verification. First, you need to ensure your account has been configured to use Two-Step Verification. To learn how to do this, please view the knowledge base article on the ITS website or visit <https://id.nau.edu/two-step>. You will also need to ensure you have Cisco AnyConnect installed on your device. Please view our other training videos on how to download Cisco AnyConnect.

Once your account is configured to use Two-Step Verification and you have Cisco AnyConnect installed on your device, open Cisco AnyConnect Security Mobility client on your device. If this is the first time you are using Cisco AnyConnect on your iPhone, Tap “connections”, then tap “add VPN Connection”. In the “server address field, enter “vpn.nau.edu”. Tap, “save”. A pop up will appear asking if you would like to Add VPN configurations, read this pop up thoroughly and tap “allow”. Tap the back arrow in the upper left hand corner. Tap the button next to “AnyConnect VPN”. You will be prompted to enter your NAU User ID and password in their respective fields. In the “second password” field, enter “push” to send a push notification through DUO mobile, or enter the 6-digit verification code provided to you by either your two-step fob, or from within the Duo Mobile phone app. Tap, “connect”. If you enter “push” you will receive a notification from your Duo Mobile app. Tap the green check mark to approve this access.

You are now connected to the NAU Cisco AnyConnect VPN on your mobile device.

It is important to remember that if you ever receive the Two-Step notification when you are not trying to access a site on your own to click the red X to deny access and notify ITS as soon as possible.