How to Connect to Cisco AnyConnect VPN on a Mac

Using Two-Step Verification

This video will walk you through how to connect to the NAU Cisco AnyConnect VPN on a Mac using Two-Step Verification. First, you need to ensure your account has been configured to use Two-Step Verification. To learn how to do this, please view the knowledge base article on the ITS website or visit <https://id.nau.edu/two-step>. You will also need to ensure you have Cisco AnyConnect installed on your device. Please view our other training videos on how to download Cisco AnyConnect.

Once your account is configured to use Two-Step Verification and you have Cisco AnyConnect installed on your device, open Cisco AnyConnect Security Mobility client on your computer. To do this, open the spotlight search from your desktop by clicking on the magnifying glass in the upper right hand corner. Type “Cisco AnyConnect” into the spotlight search. Once it is selected in the search results, hit return on your keyboard or double click it to open. A pop up box will appear. In the field next to the “connect” button type “vpn.nau.edu” and click “Connect”.

Another pop up will appear. Leave the “Location” field as is, unless you were instructed to use a different option. In the “username” field type in your NAU user id. In the “password” field, type in your NAU password. In the “Two-step verification” field enter the word “push” to send a push notification to your mobile device and click “ok”. Once you receive the notification on your mobile device tap the green checkmark to allow access. If you are using a Two-Step fob or a PIN to use Two-Step Verification, enter the PIN provided in the Two-Step Verification field and click OK. The VPN will finish connecting automatically.

It is important to remember that if you ever receive the Two-Step notification when you are not trying to access a site on your own to click the red X to deny access and notify ITS as soon as possible.