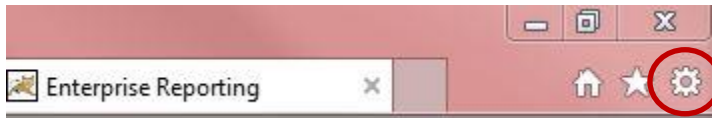


## COMPATIBILITY MODE FOR INTERNET EXPLORER 11

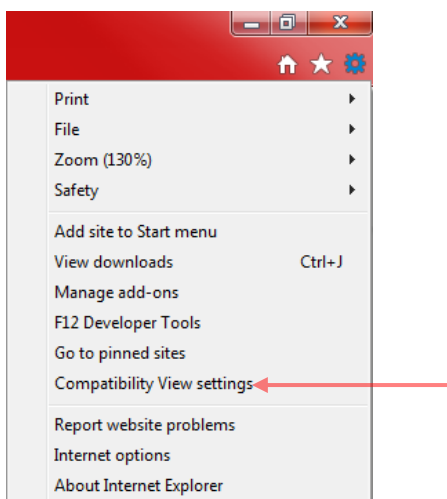
Some users of IE 11 are experiencing difficulty running reports, specifically that the report appears stalled because the **Prompts** window does not appear. Running IE 11 in Compatibility mode will correct this.

### HOW TO ACTIVATE COMPATIBILITY MODE

1. Open Internet Explorer and click on the “Tools” icon (looks like a gear).



2. Click on **Compatibility View Settings**



3. In the **Compatibility View Settings** dialog box, add nau.edu to the **Websites you've added to Compatibility View** listbox. If it is not already prefilled in the **Add this website** text box, type in “nau.edu” and click the **Add** button. Settings should look like the second image when finished.

