

Student and Departmental Account Services

## **Direct Deposit**

In this tutorial we will discuss how to sign up for Direct Deposit.

Direct deposit is the fastest, most secure way to receive refunds. Refunds sent using direct deposit will be received within 2-3 business days.

If a **Student** doesn't have direct deposit, refunds will be sent in the form of a paper check to their mailing address on file. Paper checks can take 7 - 10 business days to be received.

If an **Employee** doesn't have direct deposit, refunds will be sent to an NAU Pay Card. You can find more information about Pay Cards at <a href="https://www.prepaidmaterials.com/usbankfocus.html">https://www.prepaidmaterials.com/usbankfocus.html</a>

Parents expecting a refund of the Parent PLUS Loan will receive the refund as a paper check to the mailing address listed on the Parent PLUS Application. When completing the application, the parent can chose to designate any excess funds to be refunded to the student. If the student has direct deposit information on file, the funds will then be sent to the direct deposit account listed for the student.

For more information about the benefits of Direct Deposit, please visit our website at https://in.nau.edu/sdas/direct-deposit/