

Make a Payment Using Credit Card

In this tutorial we will discuss how to make an online payment to a student account using a credit or debit card. Online payments can be made by the student or an authorized Payer.

To set up an authorized Payer, please view our "How to Add and Authorized Payer" tutorial.

Starting as a Student or Employee

The student's first step begins by selecting **Make a Payment** under the "Financial Account" tile in the LOUIE Student Home.



< Back	Acc	ount Balance		Q : 0
Account Balance Due Now or within 453.00 30 days:	What I Owe			
Currency used is US Dollar	Term	Charges & Deposits	Pending Financial Aid	Total Due
Charges Due	Fall 2021	270.00	0.00	270.00
Make a Payment	Spring 2022	158.00	0.00	158.00
Payment History	Summer 2022	25.00	0.00	25.00
Direct Deposit	Total	453.00	0.00	453.00
Enroll in Payment Plan	Currency used is US Dollar			
1098T Form				
Authorize Parental Tax Access				
Account Acknowledgements ~	•			



Select the top option to be transferred to the Transact payment portal.

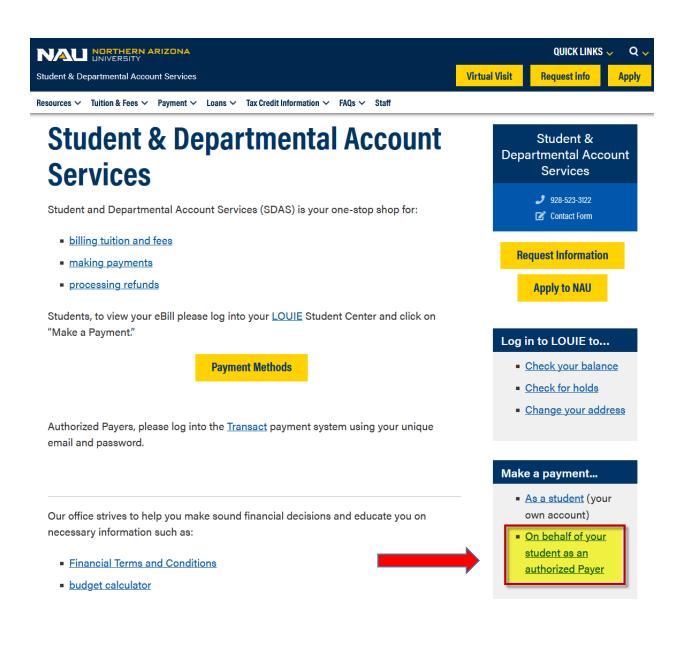
Make sure your Pop-up Blocker is turned off and you are using one of the supported browsers such as Chrome, Firefox, and Edge.

Student Home	Make a Payment				Q	:	\oslash
Account Balance							
Make a Payment	Make a Payment						
Payment History							
Direct Deposit	Click below to pay via eCheck, Credit Card or 529 Savings Plan within the Transact System. Please make sure your Pop-up Blocker is turned off. Additionally, be sure to update your browser with the latest version of either Safari, Chrome, Firefox or an Internet Explorer web-						
Enroll in Payment Plan	browser since the Transact site works best with one of those installed. For questions and concerns, or to report a connectivity issue, please contact the Student Tech Center at 928-523-9294 or (toil free) 888-520-7215.						
1098T Form	Click here to be redirected to Transact						
Authorize Parental Tax Access	International Payments via Flywire						
Account Acknowledgements \checkmark	For students or authorized payers wishing to make payments to a student account using an international wire transfer please click below.						
	Cilck here to be redirected to Flywire						



Starting as an authorized Payer

If you are an authorized Payer, please follow the link provided in the authorized Payer confirmation e-mail sent to you by Transact or from the **"Make a Payment-On behalf of your student as an authorized Payer"** link on the right side of our website, <u>nau.ed/sdas</u>.





In Transact

From the Transact home screen, please select Make a Payment.

NORTHERN ARIZONA UNIVERSITY	Overview	¢®
My Account		Balance
Overview	Northern Arizona University	\$20,032
凸 Make a Payment		
5 Transactions	Summary	<u>View statements</u>
Statements	Academic College Fee (Due Date: 08/22/2022)	\$300.00
(?) Help	ASNAU Fee (Due Date: 08/22/2022)	\$23.00
$(\rightarrow \text{Sign Out})$	Athletics Fee (Due Date: 08/22/2022)	\$75.00
	AZRes Pledge Tuition 2223 (Due Date: 08/22/2022)	\$5,512.00
	Dining Dollars (Meal Plan) (Due Date: 08/22/2022)	\$100.00
	Financial Aid Trust Fee (Due Date: 08/22/2022)	\$44.00
	Freshman Academic 14 Meal Plan (Due Date: 10/15/2022)	\$925.00
	Freshman Academic 14 Meal Plan (Due Date: 08/22/2022)	\$825.00
	Freshman Academic 14 Meal Plan (Due Date: 09/15/2022)	\$925.00
	Green Fee (Due Date: 08/22/2022)	\$15.00
	Health and Wellness Fee (Due Date: 08/22/2022)	\$275.00
	Housing Rent Calderon Learning (Due Date: 10/15/2022)	\$1,093.00
	Housing Rent Calderon Learning (Due Date: 08/22/2022)	\$918.00
	Housing Rent Calderon Learning (Due Date: 09/15/2022)	\$1,093.00
	Information Technology Fee (Due Date: 08/22/2022)	\$168.00
	NonRes Pledge Tuition 2223 (Due Date: 08/22/2022)	\$7,631.00
	Student Activity Fee (Due Date: 08/22/2022)	\$25.00
	Transportation Fee (Due Date: 08/22/2022)	\$85.00
	Balance	\$20,032.00
	Recent transactions	<u>View all</u>
		Make a payment



Charges are displayed in alphabetical order. The due date for each charge is also shown next to the name of the charge in parentheses.

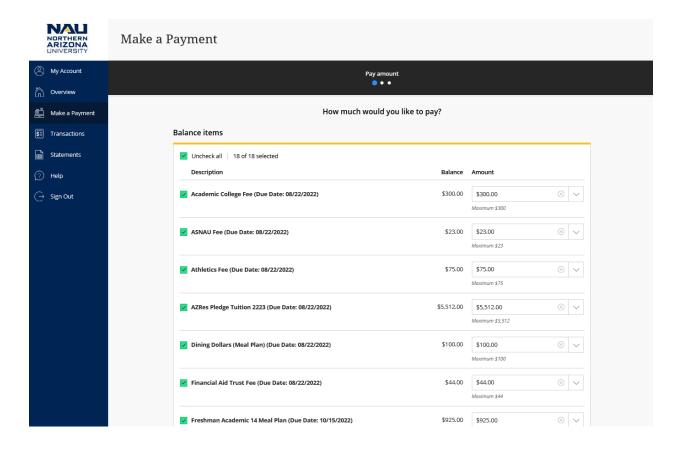
NORTHERN ARIZONA UNIVERSITY	Make a Payment					
My Account	Pay amount					
Overview	•••					
Make a Payment	How much would yo	u like to pay?				
SE Transactions	Balance items					
Statements	Check all 0 of 18 selected					
🕐 Help	Description	Balance	Amount			
\bigcirc Sign Out	Academic College Fee (Due Date: 08/22/2022)	\$300.00	\$0.00			
			Maximum \$300			
	ASNAU Fee (Due Date: 08/22/2022)	\$23.00	\$0.00 🗸			
			Maximum \$23			
	Athletics Fee (Due Date: 08/22/2022)	\$75.00	\$0.00			
			Maximum \$75			
	AZRes Pledge Tuition 2223 (Due Date: 08/22/2022)	\$5,512.00	\$0.00			
			Maximum \$5,512			
	Dining Dollars (Meal Plan) (Due Date: 08/22/2022)	\$100.00	\$0.00 🗸			
			Maximum \$100			
	Financial Aid Trust Fee (Due Date: 08/22/2022)	\$44.00	\$0.00 \(\neg \)			
			Maximum \$44			
	Freshman Academic 14 Meal Plan (Due Date: 10/15/2022)	\$925.00	\$0.00			
			Maximum \$925			
	Freshman Academic 14 Meal Plan (Due Date: 08/22/2022)	\$825.00	\$0.00 \v			
			Maximum \$825			
	Freshman Academic 14 Meal Plan (Due Date: 09/15/2022)	\$925.00	\$0.00			
			Maximum \$925			
	Green Fee (Due Date: 08/22/2022)	\$15.00	\$0.00			
			Maximum \$15			
	Health and Wellness Fee (Due Date: 08/22/2022)	\$275.00	\$0.00 🗸			
			Maximum \$275			
	Housing Rent Calderon Learning (Due Date: 10/15/2022)	\$1,093.00	\$0.00			
			Maximum \$1,093			
	Housing Rent Calderon Learning (Due Date: 08/22/2022)	\$918.00	\$0.00 🗸			
			Maximum \$918			
	Housing Rent Calderon Learning (Due Date: 09/15/2022)	\$1,093.00	\$0.00			



You can select all charges by checking the box on the top left labeled Check All.

NORTHERN ARIZONA UNIVERSITY	Make a Payment	
My Account	Pay amount ● ● ●	
Overview		
🖺 Make a Payment	How much would you like to p	bay?
S Transactions	Balance items	
Statements	Check all 0 of 18 selected	
(?) Help	Description Ba	lance Amount
\bigcirc Sign Out	Academic College Fee (Due Date: 08/22/2022) \$3	\$0.00 \$0.00
		Maximum \$300
	ASNAU Fee (Due Date: 08/22/2022)	23.00 \$0.00 ~
		Maximum \$23
	Athletics Fee (Due Date: 08/22/2022)	75.00 \$0.00 ~
		Maximum \$75
	AZRes Pledge Tuition 2223 (Due Date: 08/22/2022) \$5,5	12.00 \$0.00 \sim 12.00
		Maximum \$5,512
	Dining Dollars (Meal Plan) (Due Date: 08/22/2022) \$1	\$0.00 \$0.00
		Maximum \$100
	Financial Aid Trust Fee (Due Date: 08/22/2022)	44.00 \$0.00 ~
		Maximum \$44
	Freshman Academic 14 Meal Plan (Due Date: 10/15/2022) \$9	25.00 \$0.00 \sim 1000
		Maximum \$925







You can select individual charges by checking the box next to the name of the charge.

NORTHERN ARIZONA UNIVERSITY	Make a Payment		
My Account	Pay amount		
Overview			
🖺 Make a Payment	How much would you like to pay?		
SE Transactions	Balance items		
Statements	Check all 3 of 18 selected		
(?) Help	Description Balance	Amount	
\bigcirc Sign Out	Academic College Fee (Due Date: 08/22/2022) \$300.00	\$300.00 🛞	\sim
		Maximum \$300	
	ASNAU Fee (Due Date: 08/22/2022) \$23.00	\$23.00	\sim
		Maximum \$23	
	Athletics Fee (Due Date: 08/22/2022) \$75.00	\$0.00	\sim
		Maximum \$75	
	AZRes Pledge Tuition 2223 (Due Date: 08/22/2022) \$5,512.00	\$0.00	\sim
		Maximum \$5,512	
	Dining Dollars (Meal Plan) (Due Date: 08/22/2022) \$100.00	\$100.00	\sim
		Maximum \$100	
	Financial Aid Trust Fee (Due Date: 08/22/2022) \$44.00	\$0.00	\sim
		Maximum \$44	
	Freshman Academic 14 Meal Plan (Due Date: 10/15/2022) \$925.00	\$0.00	\sim



You can also make a payment for a custom amount by typing in a dollar amount for an item.

NORTHERN ARIZONA UNIVERSITY	Make a Payment		
My Account	Pay amount		
Overview	•••		
Pake a Payment	How much would you like to pay?		
Transactions	Balance items		
Statements	Check all 1 of 18 selected		
P Help	Description Balance	e Amount	
⊖ Sign Out	Academic College Fee (Due Date: 08/22/2022) \$300.00	\$0.00	
		Maximum \$300	
	ASNAU Fee (Due Date: 08/22/2022) \$23.00	\$0.00	
		Maximum \$23	
	Athletics Fee (Due Date: 08/22/2022) \$75.00	\$0.00	
		Maximum \$75	
	AZRes Pledge Tuition 2223 (Due Date: 08/22/2022) \$5.512.00	\$2,500 🛞 🗸	
		Maximum \$5,512	
	Dining Dollars (Meal Plan) (Due Date: 08/22/2022) \$100.00	\$0.00	
		Maximum \$100	
	Financial Aid Trust Fee (Due Date: 08/22/2022) \$44.00	\$0.00	
		Maximum \$44	
	Freshman Academic 14 Meal Plan (Due Date: 10/15/2022) \$925.00	\$0.00	



The total amount of the payment is displayed at the bottom of the screen in bold.

NAU			Maximum \$275		
ARIZONA UNIVERSITY		Housing Rent Calderon Learning (Due Date: 10/15/2022) \$1,093	\$0.00	\sim	
My Account			Maximum \$1,093		
Overview		Housing Rent Calderon Learning (Due Date: 08/22/2022) \$918.	00 \$0.00	~	
(n) Overview			Maximum \$918		
🖺 Make a Payment					
S Transactions		Housing Rent Calderon Learning (Due Date: 09/15/2022) \$1,093	00 \$0.00	\sim	
§ ≣ Transactions			Maximum \$1,093		
Statements					
		Information Technology Fee (Due Date: 08/22/2022) \$168.		<u> </u>	
(?) Help			Maximum \$168		
\bigcirc Sign Out		NonRes Pledge Tuition 2223 (Due Date: 08/22/2022) \$7,631.	00 \$0.00	~	
			Maximum \$7,631		
		Student Activity Fee (Due Date: 08/22/2022) \$25	00 \$0.00	\sim	
			Maximum \$25		
		Transportation Fee (Due Date: 08/22/2022) \$85.		\sim	
			Maximum \$85		
		Total balance		\$20,032.00	
		Pay amount		\$2,500.00	
		Remaining balance		\$17,532.00	
	* Indicates required field	1			?
	Payment 1 item			\$2	2,500
			Cancel	Checkout	



After the amount of the payment is specified, select **Checkout** on the bottom right.

NAU				Maximum \$275	
ARIZONA UNIVERSITY		Housing Rent Calderon Learning (Due Date: 10/15/2022)	\$1,093.00	\$0.00	\sim
(A) My Account				Maximum \$1,093	
Overview		Housing Rent Calderon Learning (Due Date: 08/22/2022)	\$918.00	\$0.00	\sim
				Maximum \$918	
🖺 Make a Payment					
S Transactions		Housing Rent Calderon Learning (Due Date: 09/15/2022)	\$1,093.00	\$0.00	\sim
				Maximum \$1,093	
Statements		Information Technology Fee (Due Date: 08/22/2022)	\$168.00	\$0.00	~
(?) Help				Maximum \$168	
(→ Sign Out		NonRes Pledge Tuition 2223 (Due Date: 08/22/2022)	\$7,631.00	\$0.00	\sim
				Maximum \$7,631	
		Student Activity Fee (Due Date: 08/22/2022)	\$25.00	\$0.00	\sim
				Moximum \$25	
		Transportation Fee (Due Date: 08/22/2022)	\$85.00	\$0.00	×
				Maximum \$85	
		Total balance		\$20,0	032.00
		Pay amount		\$2,5	500.00
		Remaining balance		\$17,5	532.00
	* Indicates required field	1			\bigcirc
	Payment 1 item				\$2.500
					Checkout



From here you can select your payment method. The options to choose from include:

- eCheck
- credit card
- 529 Savings Plan
- saved payment method if it has been previously setup)

For this tutorial, select the New Credit or Debit Card option.

Debit cards will be processed as credit cards. There is a 2.85% service fee to pay using a credit card with the minimum service fee being \$3.

NORTHERN ARIZONA UNIVERSITY	Make a P	ayment
(2) My Account	Pay amount	Payment method • • •
Overview		
🖺 Make a Payment		How would you like to pay?
S Transactions		Payment amount
E Statements		\$2,500
🕜 Help		* Payment method
\hookrightarrow Sign Out		New credit or debit card Please note that a service fee will be assessed.
		New bank account Please note that any returned eChecks will be assessed a fee.
		New 529 Savings Plan Please note that a service fee will be assessed.
		International payment



Next you will enter your card information.

Please make sure all areas with the red star are filled out and correct. This includes the card number, expiration date, security code, and zip code.

NORTHER ARIZON UNIVERSIT	Nak	ke a Payment		
My Account	Pay am	rount	Payment method	
Overview				
🖺 Make a Payı	ment	Но	w would you like to pay?	
S Transaction	s	Payment amount		
Statements		\$2,500		
Help		* Payment method		Change
\bigcirc Sign Out			assessed.	but' button.
		Cord number required *Expiration date	* Security code ①	
		MM / YY		
		*Zip/Postal code		
		International cardholders may input "NA	A*	
	🔒 Secure	e encrypted payment	Cancel	Continue

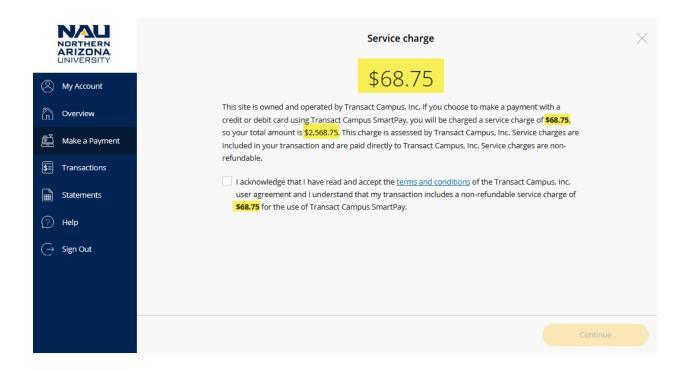


You can elect to save a payment method for future use by checking the box located next to **Save card for future use**. Enter a nickname to identify the card for future use.

NORTHERN ARIZONA UNIVERSITY	Make a Pa	iyment
My Account	Pay amount	Payment method • • •
Overview		
🖺 Make a Payment		How would you like to pay?
ST Transactions		Payment amount
Statements		\$2,500
(?) Help		* Payment method Change
2		New credit or debit card Please note that a service fee will be assessed.
$(\rightarrow$ Sign Out		
		Please enter your credit card information and click on the 'Continue Checkout' button.
		* Card number
		*Expiration date * Security code ①
		*Zip/Postal code
		International cardholders may input "N/A"
		Save card for future use
		Card nickname ①
		My Card Maximum 17 characters
	🔒 Secure encrypted payr	ment Cancel Continue
		↑
Click Continue.		

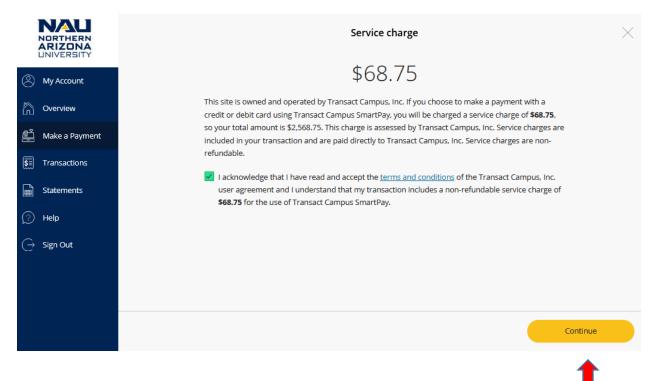


The following screen will display the service charge and complete total of the payment, including the service charge.





Review the amounts carefully along with the **Transact Campus, Inc. User Agreement**. Check the box to confirm you have read and accept the terms.



Click Continue.



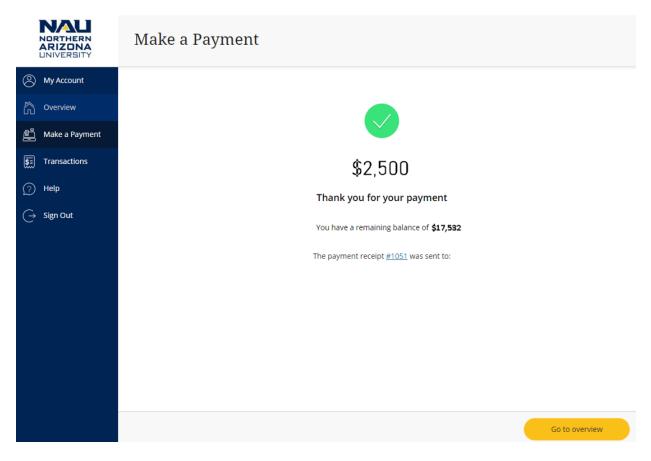
The next screen will provide a final overview of the payment details including the email address that the receipt will be sent to, a summary of the charges being paid, and details of the payment type. If everything looks correct, click the **Pay** button at the bottom, which also includes the total payment amount with the service fee.

NORTHERN ARIZONA UNIVERSITY	Make a P	ayment		
My Account	Payment method	Review		
Overview				
🖺 Make a Payment		Last step! Let's make sure we have y	your correct information.	
ST Transactions		* Email address		
Statements		@nau.edu		
(?) Help		Summary	Change	
\bigcirc Sign Out		AZRes Pledge Tuition 2223 (Due Date: 08/22/2022) Amount	\$2,500.00	
		Subtotal	\$2,500.00	
		Service charge Total	\$68.75 \$2,568.75	
		Payment details	Change	
		Card number		
		Expiration date		
		Zip/Postal code		
		This site is protected by reCAPTCHA and the Google <u>Privacy Policy</u> an	ld <u>Terms of Service</u> apply.	
	G Secure encrypted po	yment	Cancel	y \$2,568.75



The final screen will confirm the total amount of the payment, the remaining account balance, and the payment receipt number.

A confirmation e-mail will also be sent to your NAU e-mail address or the address used for the authorized Payer.





You can review transactions completed through Transact by selecting **Transactions** on the left menu.

NORTHERN ARIZONA UNIVERSITY	Trans	sactions			
My Account	Date	Description	Re	eceipt	Amount
Overview	7/19/22	FA Pay Plan Tuit/Fees - Sum (Due Date: 07/01/2022) +1	ŧ	<u>‡9947</u>	\$1,293.97
🖺 Make a Payment					
S Transactions	1				
Statements					
(?) Help					
\bigcirc Sign Out					
					\bigcirc



By selecting the receipt number, you can view the charges the payment paid when submitted as well as a confirmation of the payment method.

NORTHERN ARIZONA UNIVERSITY	Trans	sactions		
() My Account	Date	Description	Receipt	Amount
Overview	7/19/22	FA Pay Plan Tuit/Fees - Sum (Due Date: 07/01/2022) <u>+1</u>	<u>#9947</u>	\$1,293.97
🖺 Make a Payment				
SE Transactions				
Statements				
? Help				
\bigcirc Sign Out				
				\bigcirc



×	Transactions Receipt			Ē
8		NORTHERN ARIZONA LINVERBITY		
		Receipt #9947 ID:	Date: 7/19/22 Method: Mastercard Total amount \$1,293.97	
\bigcirc		Description	Amount	
Ģ		FA Pay Plan Tuit/Fees - Sum (Due Date: 06/01/2022)	\$629.66	
		FA Pay Plan Tuit/Fees - Sum (Due Date: 07/01/2022)	\$629.67	
		Subtotal Service Charge	\$1,259.33 \$34.64	
		Total	\$1,293.97	
		Payments received	Amount	
		Authorization #	\$1,293.97	
		Total	\$1,293.97	
		This is an automated email. For assistance ple	ase contact sdas@nau.edu	



Questions?

If you have questions about your balance and due dates, please contact us at:

Student and Departmental Account Services

sdas@nau.edu

928-523-3122

If you have questions about making an electronic payment, please contact:

Transact Campus Smartpay Support

smartpaysupport@transactcampus.com

(800) 339-8131

For additional information and payment tutorials, visit our website at <u>nau.edu/sdas</u>.