

Complaints and Internal Affairs Investigations by the Northern Arizona University Police Department

Complaints & Internal Affairs Investigations

	2021	2022	2023	2024	2025*
External Citizen Complaints	4	4	2	0	0
Sustained	2	3	0	0	0
Not Sustained	0	0	0	0	0
Unfounded	0	1	1	0	0
Exonerated	2	1	0	1	0
Internal Directed Complaints	0	1	1	0	1
Sustained	0	0	1	0	0
Not Sustained	0	0	1	0	0
Unfounded	0	1	0	0	0
Exonerated	0	0	0	0	1

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In 2021, four complaint investigations were completed. All four were generated by external complainants. Two complaints were sustained. One sustained complaint resulted in counseling; the other sustained complaint resulted in a letter of warning. The other two complaints were both completed and found to be exonerated. All four were investigated at the supervisor level, none of them rose to the level of an IA (Internal Investigation).

In 2022, four external complaint investigations were completed. Three of the investigations were completed at the supervisor level and one was investigated by the internal affairs function. Three of the investigations were sustained. One of the complaints was found to be unfounded. One of the complaints resulted in a letter of warning and the other two resulted in a verbal warning. One internal complaint was investigated and was found to be unfounded.

In 2023, two external complaints investigated were completed at the supervisor's level. One was found to be unfounded and the other was exonerated. One internal complaint investigation was completed by the internal affairs function involving 2 employees. This resulted in one of the employee complaints being not sustained and the other being sustained. This resulted in a written warning for the employee.

In 2024, no internal or external complaint investigations were received by the department, therefore no investigations were completed.

In 2025, the department conducted one self-initiated internal investigation. The result of this investigation found that the employee was exonerated.

The 2025 statistics will be updated in early 2026 if any other complaints are received or internal affairs investigations are conducted