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|  |  | **2017** | **2018** | **2019** | **2020** |
|  | **External Citizen Complaint** | **2** | **1** | **3** | **3** |
|  | **Sustained** | **0** | **0** | **0** | **1** |  |
|  | **Not Sustained** | **0** | **0** | **1** | **0** |  |
|  | **Unfounded** | **2** | **0** | **2** | **1** |  |
|  | **Exonerated** | **0** | **1** | **0** | **1** |  |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
|  | **Internal Directed complaint** | **1** | **3** | **1** | **3** |  |
|  | **Sustained** | **1** | **3** | **1** | **3** |  |
|  | **Not Sustained** | **1** | **0** | **0** | **0** |  |
|  | **Unfounded** | **0** | **0** | **0** | **0** |  |
|  | **Exonerated** | **0** | **0** | **0** | **0** |  |
|  |  |  |  |  |  |  |

In 2017, one complaint was investigated by supervisors which included two officers. The allegations on one officer were found Not Sustained, and the other officer’s allegations were sustained. Two complaints were initiated by external sources, investigated, and closed unfounded.

In 2018, one complaint was investigated by a supervisor of the involved officer. The complainant alleged a biased based arrest which was investigated and found to be exonerated. Three internally generated complaints were investigated through the internal affairs (IA) function. These three IA’s documented policy violations and were closed sustained.

In 2019, one complaint was investigated by a supervisor after a citizen complained about rudeness of an officer. This was investigated and determined to be unfounded. Three internal investigations were completed. Two were initiated by citizen complaints and one was initiated internally. One of the three IA’s investigated resulted in the probationary employee resigning in lieu of termination. The second IA was investigated and determined to be unfounded after a complaint of a racially motivated traffic stop. The third IA was reported due to a complaint about an officer using biased and offensive language. The investigated was completed and found to be not sustained.

In 2020, four complaint investigations were completed. Two complaints were from citizens and two were from internal sources. One complaint investigation was completed and unfounded. One complaint investigation was exonerated. Two of the four complaints investigated were closed sustained resulting in a letter of warning and counseling. Two Internal Investigations were initiated, one by a citizen and one from and internal source. Both IA’s were investigated by the IA function. Both IA’s were sustained resulting in one officer receiving a suspension and the other was demoted.