

Title VI Plan



Center for Service and Volunteerism

Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism July 30, 2026–July 30, 2029

**For Senior Companion Services in Maricopa County
5310 Funding**

Title VI Contact: Associate Vice President, Office of Civil Rights Compliance

Title VI Contact Phone: 928-523-3312

Title VI Contact Email: OCRC@nau.edu

Alternate Language Phone: 928-523-3312

Address: Old Main, Building 10, PO Box 4083, Flagstaff, AZ 86011

Web Address: <https://in.nau.edu/center-service-volunteerism/title-vi-information/>

<https://in.nau.edu/ocrc>

Para Información en Español: 928-523-3312

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Executive Summary

The mission of the Center for Service and Volunteerism at Northern Arizona University is to improve lives and strengthen communities through service and volunteerism. The Center for Service and Volunteerism (CSV) sponsors the AmeriCorps Seniors Senior Companion Program (SCP), which specifically enables those ages 55 and over and with limited incomes to serve as volunteer Senior Companions and provide supportive individualized services such as transportation, companionship, personal care, home management, information and advocacy, and respite care to help adults age 50+ with special needs (homebound and/or disabled) maintain their dignity and independence. SCP operates in Coconino, La Paz, Maricopa, Mohave, Yavapai, and Yuma Counties and typically serves 400-500 clients. CSV@NAU's SCP has provided demand response type transportation services in Northern Arizona since 1985 and has steadily expanded its service area to include western, central, and most recently southern Arizona. CSV@NAU has received funding through the FTA 5310 program since 2011, initially through ADOT and now through the City of Phoenix Public Transit.

SCP increases transportation opportunities for older adults and individuals with disabilities beyond the requirements of the ADA by providing door through door service and more. SCP offers transportation to those identified clients, through more than 50 partner agencies, that have been scheduled with Senior Companion volunteers on a recurring basis. Our policy states that when they are serving a client, volunteers are to be with that client at all times. For instance, they must assist the client in shopping, not just wait outside the grocery store; they must assist the client into a medical facility and wait within that facility for the client's appointment to be over. They provide assistance with walking, getting in and out of the vehicle, and assistance beyond the vehicle (getting groceries from the shelf to the cart and putting groceries away once back at the client's home).

CSV@NAU is housed in the College of Social and Behavioral Sciences, and the main office is located on the Flagstaff Campus. Program staff live in the communities served such as Glendale, Peoria, Flagstaff, San Luis, Prescott Valley, Quartzsite, and Golden Valley and are supervised by the Assistant Director for AmeriCorps Seniors Programs in Tucson.

What type of program fund(s) did you apply for?

- ☒ 5310
- ☐ 5311
- ☐ Other (please explain) _____

Type of Funding Requests? (Check all that apply)

- ☐ Vehicle Funds
- ☒ Operating Funds
- ☐ Other (please explain) _____

Is your agency receiving direct funds from FTA?

- ☐ If yes, please attach a copy of your FTA letter of approval of Title VI Plan.
- ☒ No

Title VI Policy Statement

The Center for Service and Volunteerism at Northern Arizona University's AmeriCorps Seniors Senior Companion Program's (SCP) policies assure full compliance with Title VI of the Civil Rights act of 1964 and related statutes and regulations in all programs and activities. Title VI states that "no person shall on the grounds of race, color, or national origin be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination" under any CSV@NAU SCP sponsored program or activity. There is no distinction between the sources of funding.

The Center for Service and Volunteerism (CSV) also assures that every effort will be made to prevent discrimination through the impacts of its programs, policies, and activities on minority and low-income populations.

When CSV programs distribute Federal-aid funds to another entity/person, CSV will ensure all subrecipients fully comply with our Title VI Nondiscrimination Program requirements. The President of Northern Arizona University has delegated the authority to Elyce C. Morris, Northern Arizona University's Title VI Program Coordinator, to oversee and implement FTA Title VI requirements.



Brian Register
Chief of Staff

Non-Discrimination Notice to the Public

Notifying the Public of Rights Under Title VI Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism

Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism operates its programs and services without regard to race, color, national origin or in accordance with Title VI of the Civil Rights Act of 1964. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the **Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism**.

For more information on the **Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism's** civil rights program, and the procedures to file a complaint, contact **Associate Vice President, Office of Civil Rights Compliance, 928-523-3312; email OCRC@nau.edu**; or visit our administrative office at **Old Main, Building 10, PO Box 4083, Flagstaff, AZ 86011**. For more information, visit <https://in.nau.edu/ocrc>.

Complaints may be filed directly with the City of Phoenix Public Transit Department. ATTN: Title VI Coordinator, 302 N. 1st Ave., Suite 900, Phoenix, AZ 85003 or with the Federal Transit Administration (**FTA**) offices of Civil Rights: ATTN: Title VI Program Coordinator, East Building, 5th Floor-TCR 1200 New Jersey Ave., SE Washington, DC 20590.

If information is needed in another language, contact **928-523-3312**.

*Para información en Español llame: **928-523-3312**

The above notice is posted in the following locations: Center for Service and Volunteerism – Main Office 1200 S Beaver, Flagstaff, AZ 86011.

This notice is posted online at <https://in.nau.edu/center-service-volunteerism/title-vi-information/> or in.nau.edu/ocrc.

Non-Discrimination Notice to the Public - Spanish

Aviso Público Sobre los Derechos Bajo el Título VI Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism

Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism (*y sus subcontratistas, si cualquiera*) asegura cumplir con el Título VI de la Ley de los Derechos Civiles de 1964. El nivel y la calidad de servicios de transporte serán proveídos sin consideración a su raza, color, o país de origen.

Para obtener más información sobre el programa de Derechos Civiles de **Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism**, y los procedimientos para presentar una queja, contacte **Associate Vice President, Office of Civil Rights Compliance 928-523-3312**; o visite nuestra oficina administrativa en **Old Main, Building 10, PO Box 4083, Flagstaff, AZ 86011**. Para obtener más información, visite <https://in.nau.edu/ocrc>

Una queja puede ser presentada con la oficina de la Ciudad de Phoenix: City of Phoenix Public Transit Department (COP), ATTN: Title VI Coordinator, 302 N. 1st Ave., Suite 900, Phoenix, AZ 85003, ó con las oficinas de Derechos Civiles de la Administración Federal de Transporte: Federal Transit Administration (FTA), ATTN: Title VI Program Coordinator, East Building, 5th Floor-TCR 1200 New Jersey Ave., SE Washington, DC 20590.

The above notice is posted in the following locations: Center for Service and Volunteerism – Main Office 1200 S Beaver, Flagstaff, AZ 86011.

This notice is posted online at <https://in.nau.edu/center-service-volunteerism/title-vi-information/> or <https://in.nau.edu/ocrc>.

Title VI Complaint Procedures

These procedures provide guidance for all complaints filed under Title VI of the Civil Rights Act of 1964, as they relate to any program or activity that is administered by **Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism** including consultants, contractors and vendors. Intimidation or retaliation as a result of a complaint is prohibited by law. In addition to these procedures, complainants reserve the right to file a formal complaint with other State or Federal agencies or to seek private counsel for complaints alleging discrimination. Every effort will be made to resolve complaints at the lowest possible level.

- (1) Any person who believes he and/or she has been discriminated against on the basis of race, color, national origin may file a discrimination complaint by completing and submitting the agency's Title VI Complaint Form. Because CSV is part of Northern Arizona University, Title VI complaints will be handled by the Northern Arizona University Office of Civil Rights Compliance.
- (2) Formal complaints must be filed within **180** calendar days of the last date of the alleged act of discrimination or the date when the alleged discrimination became known to the complainant(s), or where there has been a continuing course of conduct, the date on which the conduct was discontinued or the latest instance of the conduct.
- (3) Complaints must be in writing and signed by the complainant(s) and must include the complainant(s) name, address and phone number. The Title VI contact person will assist the complainant with documenting the issues if necessary.
- (4) Allegations received by fax or e-mail will be acknowledged and processed, once the identity of the complainant(s) and the intent to proceed with the complaint have been established. For this, the complainant is required to mail a signed, original copy of the fax or email transmittal for the complaint to be processed.
- (5) Allegations received by telephone will be reduced to writing and provided to the complainant for confirmation or revision before processing. A complaint form will be forwarded to the complainant for him/her to complete, sign and return for processing.
- (6) Once submitted **Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism** will review the complaint form to determine jurisdiction. All complaints will receive an acknowledgement letter informing her/him whether the complaint will be investigated by the **Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism** or submitted to the State or Federal authority for guidance.
- (7) **Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism** will notify the Title VI Coordinator of all Title VI complaints within 72 hours via telephone at: 602-262-7242; email to: PHXTransitEO@phoenix.gov.

- (8) **Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism** has 60 business days to investigate the complaint. If more information is needed to resolve the case, the Authority may contact the complainant. The complainant has 60 business days from the date of the letter to send requested information to the investigator assigned to the case. If the investigator is not contacted by the complainant or does not receive the additional information within 30 business days, the Authority can administratively close the case. A case can be administratively closed also if the complainant no longer wishes to pursue their case.
- (9) After the investigator reviews the complaint, she/he will issue one of two letters to the complainant: a closure letter or a Letter of Finding (LOF). A closure letter summarizes the allegations and states that there was not a Title VI violation and that the case will be closed. An LOF summarizes the allegations and the interviews regarding the alleged incident, and explains whether any disciplinary action, additional training of the staff member or other action will occur. If the complainant wishes to appeal the decision, she/he has 30 days after the date of the letter or the LOF to do so.
- (10) A complainant dissatisfied with **Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism** decision may file a complaint with the City of Phoenix Public Transit Department (COP): Attention: Title VI Coordinator, 302 N. 1st Ave., Suite 900, Phoenix, AZ 85003 or the Federal Transit Administration (FTA) offices of Civil Rights: Attention Title VI Program Coordinator, East Building, 5th Floor-TCR 1200 New Jersey Ave., SE Washington DC 20590.
- (11) A copy of these procedures can be found online at: <https://in.nau.edu/center-service-volunteerism/title-vi-information/> <https://in.nau.edu/ocrc>

If information is needed in another language, contact **928-523-3312**.

*Para información en Español llame: **928-523-3312**.

Procedimientos de Quejas del Título VI

Estos procedimientos proporcionan orientación para todas las quejas presentadas bajo el Título VI de la Ley de Derechos Civiles de 1964, a como se relacionan con cualquier programa o actividad que sea administrado por **Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism** incluyendo sus asesores, contratistas y proveedores. La intimidación o represalia como resultado de una queja está prohibida por la ley. Además de estos procedimientos, los reclamantes se reservan el derecho de presentar una queja formal ante otras agencias estatales o federales o de buscar un abogado privado para las quejas que alegan discriminación. Se hará todo lo posible para resolver las quejas al nivel más bajo posible.

- (1) Cualquier persona que crea que él y / ella ha sido discriminado por motivos de raza, color, origen nacional puede presentar una queja de discriminación completando y presentando el Formulario de Queja del Título VI de la agencia. Debido a que CSV es parte de la Universidad del Norte de Arizona, las quejas del Título VI serán manejadas por la Oficina de Equidad y Acceso de la Universidad del Norte de Arizona.
- (2) Las reclamaciones formales deben presentarse dentro de los **180** días del calendario siguientes a la última fecha del presunto acto de discriminación o la fecha en que el reclamante(s) supuestamente conoció de la discriminación, o cuando haya habido un curso de conducta continuo, la fecha en que se interrumpió la conducta o el último caso de la conducta.
- (3) Las quejas deben ser por escrito y firmadas por el(los) reclamante(s) y deben incluir el nombre, dirección y número de teléfono del reclamante(s). La persona de contacto del Título VI ayudará al reclamante a documentar las cuestiones si es necesario.
- (4) Las alegaciones recibidas por fax o correo electrónico serán reconocidas y procesadas, una vez que se haya establecido la identidad del reclamante y la intención de proceder con la queja. Para ello, el reclamante está obligado a enviar por correo una copia original firmada del fax o transmisión por correo electrónico para que la queja sea procesada.
- (5) Las denuncias recibidas por teléfono se reducirán a por escrito y se proporcionarán al reclamante para su confirmación o revisión antes de su procesamiento. Se enviará un formulario de queja al reclamante para que complete, firme y devuelva para su procesamiento.
- (6) Una vez enviado, **Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism** revisará el formulario de queja para determinar la jurisdicción. Todas las quejas recibirán una carta de recibido informándole si la queja será investigada por **Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism** o presentada al estado o a la autoridad Federal para obtener orientación.
- (7) **Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism** le notificará al Coordinador del Título VI sobre todas las quejas del Título VI

dentro de 72 horas por teléfono llamando al: 602-262-7242; por correo electrónico escribiendo a: phxtransiteo@phoenix.gov.

- (8) **Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism** tiene 60 días para investigar la queja. Si se necesita más información para resolver el caso, la Autoridad puede ponerse en contacto con el/la reclamante. El/la reclamante tiene 60 días hábiles a partir de la fecha de la carta para enviar la información solicitada al investigador asignado al caso. Si el investigador no es contactado por el/la reclamante o no recibe la información adicional dentro de los 30 días hábiles, la Autoridad puede cerrar el caso administrativamente. Un caso también se puede cerrar administrativamente si el/la reclamante ya no desea seguir adelante con su caso.
- (9) Después de que el investigador revise la queja, emitirá una de dos cartas al/la reclamante: una carta de cierre o una carta de hallazgo "Letter of Finding" (LOF). Una carta de cierre resume los alegatos y afirma que no hubo una infracción con respecto al Título VI y que el caso se cerrará. Una carta LOF resume las alegaciones y las entrevistas con respecto al supuesto incidente, y explica si se llevará a cabo alguna acción disciplinaria, capacitación adicional del/la miembro del personal u otra acción. Si el/la reclamante desea apelar a la decisión, tiene 30 días después de la fecha de la carta o de la LOF para hacerlo.
- (10) Un/a reclamante insatisfecho con la decisión de **Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism** puede presentar una queja directamente con el Departamento de Transporte Público de la Ciudad de Phoenix: City of Phoenix Public Transit Department (COP), Attention: Title VI Coordinator, 302 N. 1st Ave., Suite 900, Phoenix, AZ 85003, ó con las oficinas de Derechos Civiles de la Administración Federal de Transporte: Federal Transit Administration (FTA), Offices of Civil Rights, Attention Title VI Program Coordinator, East Building, 5th Floor-TCR 1200 New Jersey Ave., SE Washington DC 20590.
- (11) Una copia de estos procedimientos se puede encontrar en línea en: <https://in.nau.edu/center-service-volunteerism/title-vi-information/><https://in.nau.edu/ocrc>.

Si se necesita información en otro idioma, póngase en contacto con: **928-523-3312**.

*Para información en Español llame: **928-523-3312**.

Title VI Complaint Form

Any person who believes that he or she has been discriminated against by Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism or any of its service providers and believes the discrimination was based upon race, color or national origin, may file a formal complaint with Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism.

Please provide the following information to process your complaint. Alternative formats and languages are available upon request. For more information contact us at 928-523-3312 or via email at OCRC@nau.edu.

SECTION 1: CUSTOMER INFORMATION

First Name: _____ Last Name: _____
Address: _____
City: _____ State: _____ Zip: _____ Home Phone: _____
Cell Phone: _____ Email: _____

Preferred method of contact: ☐ Phone ☐ Email

SECTION 2: INCIDENT INFORMATION

Date of Incident: _____ Time of Incident: _____ ☐ AM ☐ PM City: _____
Incident Location: _____ Driver Name: _____
Driver Description: _____

What was the discrimination based on (*Check all that apply*): ☐ Race ☐ Color ☐ National Origin

☐ Other _____

Explain as clearly as possible what happened and why you believe you were discriminated against. Describe all persons who were involved. Include the name and contact information of the person(s) who discriminated against you (if known), as well as names and contact information of any witnesses. If more space is needed, please use the back of this form. You may also attach any written materials or other information relevant to your complaint.

Have you filed this complaint with the Federal Transit Administration (FTA)? ☐ Yes ☐ No

If yes, please provide information about a contact person at the FTA where the complaint was filed:

Name: _____ Title: _____
Address: _____ Phone: _____

Have you previously filed a Title VI complaint with this agency? ☐ Yes ☐ No

Your signature and date are **required** below:

Signature: _____ Date: _____

Forma de Reclamación Bajo el Título VI

Cualquier persona que crea que ha sido discriminada por Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism or o por cualquiera de sus proveedores de servicios y cree que la discriminación fue basada en su raza, color u origen nacional, puede registrar una queja formal ante Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism.

Por favor provea la siguiente información para procesar su queja. Hay formatos e idiomas alternativos disponibles si se solicitan. Usted se puede comunicar con el Servicio al Cliente llamando al 928-523-3312 or o por correo electrónico a OCRC@nau.edu.

SECCIÓN 1: INFORMACIÓN DEL CLIENTE

Nombre: _____ Apellido: _____
Domicilio: _____
Ciudad: _____ Estado: _____ Código Postal: _____ Teléfono del Hogar: _____
Teléfono Celular: _____ Correo Electrónico: _____

Método preferido de contacto: ☐ Teléfono ☐ Correo Electrónico

SECCIÓN 2: INFORMACIÓN SOBRE EL INCIDENTE

Fecha del Incidente: _____ Hora del Incidente: _____ ☐ AM ☐ PM Ciudad: _____
Ubicación del Incidente: _____ Nombre del/la Conductor/a: _____
Descripción del/la Conductor/a: _____

¿En qué se basó la discriminación? (Marque todo lo que sea aplicable): ☐ Raza ☐ Color ☐ Origen Nacional

☐ Otro _____

Explique lo más claramente posible lo que sucedió y por qué cree usted que se le discriminó. Describa a todas las personas que estuvieron involucradas. Incluya el nombre y la información de contacto de la/s persona/s que le discriminó/aron (si los conoce), así como los nombres y la información de contacto de cualquier testigo. Si se necesita más espacio, por favor use el reverso de esta forma. Usted también puede adjuntar cualquier material por escrito u otra información relevante a su queja.

¿Ha usted registrado esta queja ante la Administración Federal de Transporte (FTA por sus siglas en inglés)? ☐ Sí ☐ No

Si contestó Sí, por favor provea información sobre una persona de contacto en la administración FTA donde se registró la queja:

Nombre: _____ Título: _____
Domicilio: _____ Teléfono: _____

¿Ha usted registrado previamente una queja bajo el Título VI ante esta agencia? ☐ Sí ☐ No

Firma y fecha requeridas abajo:

Firma: _____ Fecha: _____

Title VI Investigations, Complaints, and Lawsuits

If no investigations, lawsuits, or complaints were filed select the option below.

☒ **Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism** has not had Title VI Discrimination complaints, investigations, or lawsuits between July 30, 2023 – July 29, 2026.

Public Participation Plan

Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism is engaging the public in its planning and decision-making processes, as well as its marketing and outreach activities. The public will be invited to participate in the process whether through public meetings or surveys.

As an agency receiving federal financial assistance, **Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism** made the following community outreach efforts and activities to engage minority and Limited English Proficient populations since the last Title VI Plan submittal to the City of Phoenix.

- ☒ Expanded the distribution of agency brochures
- ☒ Partnered with other local agencies to advertise services provided
- ☒ Hosted public information meetings and or hearings (Please insert the dates these meetings occurred below)
09/18/25, 10/10/25, 10/17/25, 10/24/25, 11/05/25, 12/10/25, 12/11/25, 01/09/26, 01/13/26, 01/14/26, 02/12/26, 02/16/26, 04/03/26, 04/10/26, 04/15/26, 04/22/26, 05/05/26, 05/12/26, 05/20/26
- ☒ Hosted an information booth at a community event (Please insert the date of the event below)
09/18/24, 10/21/24, 03/05/25, 03/19/25, 04/26/25, 08/28/25, 12/19/25, 01/18/26, 02/17/26, 03/10/26, 03/19/26, 03/31/26, 05/22/26, 06/02/26, 06/09/26
- ☒ Updated agency documents/publications to make them more user-friendly e.g. comment forms or agency brochures

Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism will make the following community outreach efforts for the **upcoming year**:

- ☒ Expand the distribution of agency brochures
- ☐ Advertise public announcements through newspapers, fliers, or radio
- ☒ Partner with other local agencies to advertise services provided.
- ☒ Host public information meetings and or hearings.
- ☒ Host an information booth at a community event
- ☒ Update agency documents/publications to make them more user-friendly e.g. comment forms or agency brochures.
- ☐ List other _____

Our vision

Enriching lives and strengthening communities through service and volunteerism.

Our mission

The Center for Service and Volunteerism at Northern Arizona University aspires to be a leader in the field of service and volunteerism by supporting a vibrant and diverse network of individuals and partner agencies who are making an exceptional impact throughout Arizona supporting direct service, capacity building, professional development, and innovation.

At the Center for Service and Volunteerism, we connect students, older adults, and other community members to national service volunteer opportunities within their communities. By partnering with local schools and non-profits we have created many avenues for volunteers to get involved and make an impact in the communities they serve.

To learn more, contact:



Center for Service and Volunteerism

PO Box 5063
Flagstaff, AZ 86011
email: naucsv@nau.edu
1-866-856-3017
nau.edu/csv

Funding partially provided by:



**Enrich lives
and strengthen
communities**

NAU is an Equal Opportunity/Affirmative Action Inst. 80692/022006.1

Strengthen your community



- help organizations thrive
- provide skills training
- support veterans and military families

Support student success



- enhance school and life skills
- support college exploration and preparedness
- create STEM/STEAM programs

Promote health and well-being



- provide companionship and transportation for homebound elders
- increase health equity
- address food insecurity

Nuestra visión

Enriquecer las vidas y fortalecer las comunidades a través del servicio y el voluntariado.

Nuestra misión

El Centro de Servicio y Voluntariado de Northern Arizona University (NAU) aspira a ser un líder en el campo del servicio y el voluntariado al apoyar una red dinámica y diversa de personas y agencias asociadas que están generando un impacto excepcional en todo Arizona al apoyar el servicio directo, el desarrollo de capacidades, el desarrollo profesional y la innovación.

En el Centro de Servicio y Voluntariado, conectamos a estudiantes, adultos mayores y otros miembros de la comunidad con oportunidades de voluntariado de servicio nacional dentro de sus comunidades. Al asociarnos con escuelas locales y organizaciones sin fines de lucro, hemos creado muchas vías para que los voluntarios puedan involucrarse y generar un impacto en las comunidades a las que sirven.

Para obtener más información, comuníquese con:



Center for Service and Volunteerism

PO Box 5063
Flagstaff, AZ 86011
correo electrónico: naucsv@nau.edu
1 866 856 3017
nau.edu/csv

Financiamiento parcialmente proporcionado por:



NAU es una institución que busca igualdad de oportunidades
acción afirmativa 07/02/2021/04.21

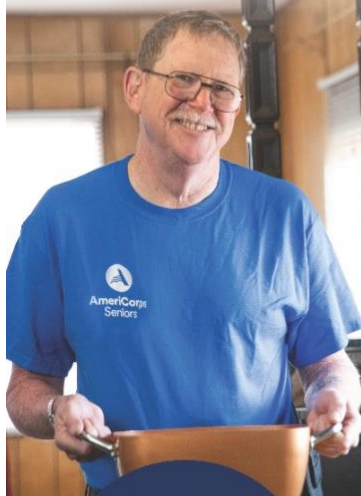
NAU NORTHERN ARIZONA
UNIVERSITY

Center for Service and Volunteerism



Enriquecer las vidas y fortalecer las comunidades

Fortalecer su comunidad



- Ayudar a las organizaciones a prosperar.
- Proporcionar capacitación en habilidades.
- Apoyar a los veteranos y a las familias de militares.

Apoyar el éxito estudiantil



- Mejorar las habilidades escolares y para la vida.
- Apoyar la exploración universitaria y la preparación.
- Crear programas de STEM/STEAM.

Promover la salud y el bienestar



- Brindar compañía y transporte para personas mayores confinadas en sus hogares.
- Aumentar la equidad de salud.
- Abordar la inseguridad alimentaria.

Limited English Proficiency Plan – **RESERVED**

Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism

The LEP requirement has been suspended per Executive Order #14224 issued 3/1/2025. LEP materials will be updated once new guidance is received.

Non-elected Committees Membership Table

Subrecipients who select the membership of transit-related, non-elected planning boards, advisory councils, or committees must provide a table depicting the membership of those organizations broken down by race. Subrecipients also must include a description of the efforts made to encourage participation of minorities on these boards, councils, and committees.

☒ **Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism** does not select the membership of any transit-related committees, planning boards, or advisory councils.

Monitoring for Subrecipient Title VI Compliance

Describe how you monitor your subrecipients. This can be through site visits, submissions of Title VI Plans annually, or training and surveys.

☒ **Arizona Board of Regents for and on behalf of Northern Arizona University's Center for Service and Volunteerism** does not have subrecipients and therefore does not monitor subrecipients for Title VI compliance.

Title VI Equity Analysis

A subrecipient planning to acquire land to construct certain types of facilities must not discriminate on the basis of race, color, or national origin, against persons who may, as a result of the construction, be displaced from their homes or businesses. “Facilities” in this context does not include transit stations or bus shelters, but instead refers to storage facilities, maintenance facilities, and operation centers.

There are many steps involved in the planning process prior to the actual construction of a facility. It is during these planning phases that attention needs to be paid to equity and non-discrimination through equity analysis. The Title VI Equity Analysis must be done before the selection of the preferred site.

Note: Even if facility construction is financed with non-FTA funds, if the subrecipient organization receives any FTA dollars, it must comply with this requirement.

☒ **Arizona Board of Regents for and on behalf of Northern Arizona University’s Center for Service and Volunteerism** has no current or anticipated plans to develop new transit facilities covered by these requirements

Board Approval for the Title VI Plan



Office of the President

NAU Office of the President
nau.edu/president
president@nau.edu

928-523-3232 office
PO Box 4092
Flagstaff, AZ 86011

July 30, 2026

To Whom It May Concern:

I approve the foregoing Title VI Plan for the Center for Service and Volunteerism at Northern Arizona University's Senior Companion Program.

Sincerely,

A handwritten signature in blue ink, appearing to read "B. Register", written over a light blue horizontal line.

Brian Register
Chief of Staff